

BUSINESS/AGENCY/ORGANIZATION INQUIRY

Meet with Trauma-Informed Care Systems Coordinator and Change Agent to determine next steps using TIC Guidebooks

AWARENESS

- Using the TIC HHS Guidebook, schedule and participate in appropriate trainings to build awareness around ACEs and Trauma Informed Care.
- Repeat as necessary.
- Participate in the Quad Cities Trauma Informed Care Consortium
- **Move to next step**

EDUCATION

- Using the TIC HHS Guidebook, offer more in depth training to staff
- Organization then needs to identify a Champion for their organization (If there isn't already one)
- Champion engages in comprehensive education through:
SAU's TIC Microcredential
OR
Demonstrate TIC Competencies through self-assessment
- Participate in Champion Learning Community
- **Move to next step**

*If an individual inquires about becoming a Champion after a training/awareness, they can start here and work with change agent to identify organizational readiness and next steps.

IMPLEMENTATION

- Agency assists the Champion in identifying implementation team at organization
- Champion and team determine a Trauma-Informed project, using an assessment as a guide
- TIC Change Agent provides coaching and consultation to Champion and team to assist in policy/process change
- **Move to next step**

*If an individual feels they don't need Microcredential a self-assessment will be provided to gauge their knowledge and identify next steps.

Evaluation & Continuous Improvement

- Measure effectiveness of implemented TIC practices
- Continue to work with TIC Agency Team to identify needs, set new goals, and create action plans
- Continue to build capacity in TIC and spread awareness
- Celebrate successes
- **Return to awareness**

*If an agency is already using TIC, they can start here to measure effectiveness and work with Change Agent to determine next steps