

**Greene
County
Community
Resource
Directory
2018**

**Dial 211*
Local Health and
Human Service Needs**

*See page 35 for more information

The contents of this resource directory were completed by the Greene County Resource Council and represent many of the resources available to Greene County families.

As good consumers, each of us needs to review all available resources, both those listed in this guide and others provided in our community, to see which serve our individual needs best.

This booklet is a product of the Greene County Community Resource Council & Community Partnership for Protecting Children.

Editor & Master Copy
ISU Extension-Greene County
104 W. Washington Street
Jefferson, IA 50129
(515) 386-2138

Electronic copy can be found at:
www.extension.iastate.edu/greene/
(Under Popular Publications)

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4th Edition

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CHILDREN & FAMILIES SERVICES

A.C.C.E.S.S. (ASSAULT CARE CENTER EXTENDING SHELTER & SUPPORT)

Toll Free (Sexual Assault Services)..... 800-203-3488
Sexual Abuse Services.....515-432-3606
Boone/Greene Sexual Abuse email: www.assaultcarecenter.org
Toll Free (Domestic Violence Services)(24 hr crisis line)..... 855-983-4641
Office515-432-3153
Cell.....515-520-4119
FAX.....515-432-4090
Boone/Greene County Domestic Violence email: boone@assaultcarecenter.org
Toll Free (housing & Shelter services)..... 855-696-2980

- Offers free and confidential assistance to victims of all ages
- Weekly support groups for domestic abuse and sexual assault
- Rape Crisis-advocacy for rape victims
- One-on-one counseling
- Shelter for women, children and men
- Educational programming and parenting classes for healthier dynamics in the home

CASA (COURT APPOINTED SPECIAL ADVOCATE) PROGRAM..... 866-923-1083

Greene County phone 712-775-2122

Email: steve.ward@dia.iowa.gov

- Funded by the Iowa Child Advocacy Board.
- A CASA is a citizen volunteer trained to advocate for the best interest of abused and neglected children in Greene County Juvenile Court.
- Acts as a liaison between the child and the court parties by being the child's voice in court.
- 30 hours of training is provided for volunteers.
- A CASA can be requested by any legal party to the court hearing.

CHILD & DEPENDENT ADULT ABUSE HOTLINE.....(24-Hour Line) 800-362-2178

CHILDREN AND FAMILIES OF IOWA

Des Moines..... (Fax.....515-288-9109)..... Phone.....515-288-1981

Fort Dodge..... (Fax.....515-573-2798)..... Phone..... 515-573-2193

Email: contactus@cfiowa.org

Website: www.cfiowa.org

See listing under Counseling, Substance Abuse, and Mental Health

CHILD HEALTH SPECIALTY CLINIC..... 866-219-9119
204 W 7th St Carroll, Iowa **712-792-5530**
FAX..... 712-792-4825

Website: www.chsciowa.org

8:30 a.m. – 5:00 p.m. Mon.-Thur.

- Provides care coordination for children with special health care needs and assist families of children in accessing and arranging the care they need.
- Serves children and youth, birth through age 21 years, who live in Iowa and have a chronic condition, or have a need for special healthcare services (Conditions may include physical, developmental, behavioral, or emotional)
- Family to Family Support available by trained Family Navigator network to provide one on one problem solving and emotional support to parents as they care for children with special health care needs
- Provides Early ACCESS Service Coordination, including developmental screenings for infants and toddlers at risk of having delays, monitoring them and assisting in accessing early intervention services
- Limited behavioral screening by RN
- Regional Autism Assistance Program connects families to available services for their children who are diagnosed or at risk for Autism Spectrum Disorder (ASD)
- Limited Telehealth opportunities with pediatric specialist from the University of Iowa Health Care System including child psychiatry, pediatric neurology, and pediatric genetics

CHILD SUPPORT RECOVERY UNIT..... 888-229-9223
625 West Street, PO Box 937 Carroll, Iowa 51401..... 712-792-5691

Website: <https://secureapp.dhs.state.ia.us/CustomerWeb/>

Monday – Friday 8:00 am to 4:30 pm

- Recovery of child support, medical support and establishment of paternity and child support orders

DECATEGORIZATION/COMMUNITY PARTNERSHIP for PROTECTING CHILDREN (DeCat)712-792-4391 (Extension 239)

608 N Court St., Suite C, Carroll, IA 51401

- Community based service addressing the needs of children and families in Audubon, Carroll, Greene, and Guthrie Counties. Parents are encouraged to participate at monthly local meetings. Call for information.

DEPARTMENT OF HUMAN SERVICES..... 866-202-5968

Fax 712-792-1516

Email: CCarro01@dhs.state.ia.us

608 N. Court St., Carroll, IA 51401 8:00 a.m. – 4:30 p.m. Mon. – Fri.

- Economic Programs - Cash Welfare Payments, Food Stamps, Medical Assistance (Medicaid), Medicare Reimbursement, State Supplemental Assistance, Nursing/Residential Facility Benefits, and Information and Referral
- Service Programs - Adoption, Child Day Care, Child Protective Assessments, Dependent Adult Protective Investigations, Family Centered Services, Family Preservation Services, Foster Care, Foster Home Licensing, In-Home Health-Related Care, Waiver Services and Information and Referral
- Income Maintenance Mailing Address

Imaging Center 1
417 E Kanesville Blvd
Council Bluffs, IA 51503
or fax 515-564-4014

EARLY ACCESS FOR CHILDREN AND FAMILIES – REGION 8

Prairie Lakes Area Education Agency 8 **515-386-8188**

118 E State Street Jefferson, IA 50129 (toll free).....866-540-3857

- Early access is a partnership with Iowa's Area Education Agencies (AEA's), public health organizations, human services and Child Health Specialty Clinics to assist families with children, age birth to three years old. The scope of the services provided are as varied as the unique personalities of each child and can include the following:

- | | |
|--|-------------------------|
| Service Coordination | Nutrition |
| Screening, Evaluation and Assessment | Occupational Therapy |
| Individualized Family Service Plans (IFSP) | Physical Therapy |
| Assistive Technology | Psychology |
| Audiology | Social Work |
| Family Training and/or Counseling | Special Instruction |
| Health Services | Speech-Language Therapy |
| Medical Evaluations to Determine Eligibility | Transportation |
| Nursing | |

- An infant or toddler under the age of three is eligible to receive services through early access programs if they have a condition or disability that is known to have a high probability of later delays and early intervention services are not provided or they are already experiencing a 25 percent delay in one or more areas of growth or development. There are no costs for service coordination activities, evaluation and assessment activities to determine eligibility or to identify the concerns, priorities and resources for the family or development and review of the individualized family service plans (IFSP).

- Early access also provides educational media and special education services to public and non-public schools in a fourteen county area including Greene County.

FAMILY RESOURCE CENTER.....712-792-6440

Toll Free..... 800-999-5101

Website: www.carrollfrc.org

502 W. 7th St., Carroll, Iowa 51401

8:00 a.m. – 4:30 p.m. 5 days/week

- Child Abuse Prevention Services
- Crisis Nursery – Emergency child care 7 days/week, 24 hours/day
- Parent Time-Out Program – Short-term child care
- Offering technical assistance to families
- Family Support and Parenting Programs
- FRC Child Care Project (funded by Partnership-4-Families Empowerment) – Offers services to child care providers
- Wavier Services – Serving children and adults with mental and physical disabilities in Central and Southwest Iowa.
- Certified HCBS (Home and Community Based Services) Waiver, Ill and Handicapped Waiver, MR, Elderly, Habilitation, Physical Disability, Children’s Mental Health and Brain Injury
- Family Development and Self-Sufficiency Program (FaDSS)
- Sexual Abuse Prevention Programs

GREENE COUNTY/ISU Extension and Outreach: Office.....515-386-2138

104 W. Washington Street, Jefferson, IA 50129

Website: www.extension.iastate.edu/greene

Agriculture/Horticulture Resources

- 4-H clubs for youth in grades 4-12, Clover Kids for youth in K-3
- Youth learn about project areas tailored to their interests - over 45 different project areas
- Opportunities on the club, county, state, national, and international levels

Families Programming: finance, food and nutrition, and family life

- Finance information and guidance to assist with banking, budgeting,taxes, savings, insurance and planning for retirement
- Classes to learn to make tasty, nutritious meals on a budget
- Training for child care providers
- ServSafe and Safe Food classes for certification
- Reading strategies program for preschoolers and their parents
- Babysitting Basics classes to teach youth to properly care for children

- Training to couples and professionals to help build a strong adult couple relationship as a transition for healthy
- STEAM clubs to build skills in science, technology, engineering, the arts and math doing fun activities

GREENE COUNTY EARLY LEARNING CENTER

Website: gcelc@greencountycsd.net

Greene County School Administration Building..... **515-386-2092**
 204 W. Madison, Jefferson, Iowa 50129

- Licensed Childcare
- Accept Child care assistance, Parent Time Out, Chamber Bucks and Private Pay, Crisis Care, Workers Investment Act, Iowa New Choices
- Monday – Friday 6 am – 6 pm
- Ages 2 weeks -12th birthday

H.O.P.E.S (Healthy Opportunities for Parents to Experience Success).. 515-386-3228

Greene County Medical Center Public Health
 1000 W. Lincoln Way, Jefferson, Iowa 50129

- Baby Boutique
- In-home family support program, specializing in parenting education and strengthening families
- Open to expectant parents and parents of children ages 0-3
- Services offered at no cost to families residing within Greene County
- No income guidelines

IOWA NEW CHOICES..... 712-792-8304

Des Moines Area Community College-Carroll Campus DMACC’s Coordinator of Student and Community Resources

- Assists single parents and homemakers who are displaced due to loss of a breadwinner’s income, female offenders, low income full-time homemakers, dislocated workers, and low income individuals needing assistance to prepare for employment
- Offers career counseling, academic, pre-enrollment and financial aid counseling, pre-employment counseling, referral to appropriate supportive agencies, financial assistance for child care and transportation for eligible clients

NEW OPPORTUNITIES – CENTRAL OFFICE.....712-792-9266
23751 Hwy 30 East, P.O. Box 427, Carroll, Iowa 51401 **Website:** www.newopp.org
Hours: 8:00 a.m. – 4:30 p.m. Mon. – Fri. Toll free 800-642-6330

Early Head Start Ext. 409
Head Start 3-5..... Ext. 404
MentoringExt.602
Substance Abuse Prevention..... Ext.116
Weatherization..... Ext. 502
Women Infant Children (WIC) (supplement nutrition program).....Ext. 208 or 217
Women’s Health (WHP).....Ext. 201 or 209
Breast exams and pap smears, counseling and education, pregnancy testing,
prenatal education, birth control methods, STD testing & education for men
and women

NEW OPPORTUNITIES – GREENE COUNTY FAMILY DEVELOPMENT...515-386-2719
1401 N. Elm Street Suite A, Jefferson, IA 50129 Fax..... 515-386-3845
9:00 a.m. – 3:00 p.m. Mon. – Fri.

- Chore services – Helps seniors (60 & over) pay someone for yard work and snow removal
- Low-income Home Energy Assistance Program (LIHEAP)
- Share Iowa – Two hours community service any individuals can purchase food at discounted prices
- Clothing Closet
- Tenant Based Rental Assistance (TBRA)

PARENT PARTNERS

Coordinator: Sarah Roberston.....515-971-6730

- The Parent Partner Program is an innovative change in social work practice that celebrates individuals who have overcome obstacles through change, recovery, and accountability, and uses their skills to work with families.
- Parent Partners mentor families currently involved with DHS for child protection issues with DHS for child protection issues and work directly with child case manager workers, providers, and policy makers to influence helpful change in all that are of child protection and services.

PARTNERSHIPS 4

FAMILIES.....p4fchildren@gmail.com

P.O. Box 672, Carroll, IA 54101

Website: www.partnerships4families.org

- Early Childhood Area for the counties of Audubon, Carroll, Greene, and Guthrie. Programs focusing on the needs of children (0-5) & their families
- Preschool Tuition Assistance/Resource for Early Childhood Services
- Professional development of early childhood providers

YOUTH AND SHELTER SERVICES (8:30 am – 5:00 pm)..... 515-433-2091
24 Hour Help Line800-600-2330

105 S. Marshall Street, Boone, IA 50036

Website: www.yss.org

- Individual, family and group counseling for children and adolescents
- Transitional living services for homeless male and female youth ages 16-25
- Runaway youth services.
- Mental health treatment services including medication management and Pediatric Integrated Health Home Services (IHH).

CHILD DAY CARE

CHILD CARE RESOURCE & REFERRAL (CCRR) Provider services...712-792-9266 Ext 805

23751 Hwy 30 East, P.O. Box 427, Carroll, Iowa 51401..... 800-945-9778

Website: www.iowaccrr.org

Hours: 8:00 a.m. – 4:00 p.m. Mon-Fri

- Free referrals for parents looking for local licensed day cares
- Tips on choosing care that meets your needs
- Financial help for day care cost
- Assist new child care providers starting up & a continued resource
- Parents looking for childcare.....855-244-5301

GREENE COUNTY EARLY LEARNING CENTER

Greene County School Administration Building.....**515-386-2092**

204 W. Madison, Jefferson, Iowa 50129

- Licensed Childcare
- Accept childcare assistance, parent time out, chamber bucks, private pay, Crisis care, Investment act, and Iowa New Choices
- Monday – Friday 6 am – 6 pm
- Ages 2 weeks -12th birthday

SENIORS

Elderbridge Agency on Aging..... 800-243-0678

603 N. West Street, Carroll, Iowa 51401.....712-792-3512

Email: elderbridge@elderbridge.org **Website:** www.elderbridge.org

- Information, Referral and Assistance.....712-792-3512 or 800-243-0678
- Family Caregiver Support.....712-792-3512 or 800-243-0678
- Case Management.....712-792-3512 or 800-243-0678
- SHIP or Medicare Part D counseling call the Carroll office

- Senior Meals
 - Churdan Home Delivered.....515-386-9170
 - Grand Junction Home Delivered..... 515-386-9170
 - Jefferson Meal Site & Home Delivered..... 515-386-9170
Greenwood Community Center, 401 W. Greenwood Rd., Jefferson
 - Scranton Meal Site & Home Delivered..... 712-652-3800
Scranton Community Service Center, 1204 Main St., Scranton

Greene County Medical Center..... 515-386-2114
1000 W. Lincoln Way, Jefferson, Iowa 50129 **Website:** www.gcmchealth.com

- Long Term Care - Nursing Home (Medicaid certified, Intermediate Care (ICS))
- Skilled Care

Ever Greene Ridge – Independent Senior Living

Greenwood Community Center..... 515-386-9170

401 W Greenwood Road, Jefferson Iowa 50129

Reservations (to rent facilities).....515-351-8370

- Congregate Meals & meals on wheels

Home Care Medical (Jefferson)..... 515-386-4628

- Medical supplies to purchased including oxygen, lift chairs, diabetic shoes
- Breast pumps & supplies

NEW OPPORTUNITIES – GREENE COUNTY FAMILY DEVELOPMENT... 515-386-2719

1401 N. Elm Street Suite A, Jefferson, Iowa 50129 Fax.....515-386-3845

9:00 a.m. – 3:00 p.m. Mon. – Fri.

- Chore services –Help seniors (60 & over) pay someone for yard work and snow removal
- Low-income Home Energy Assistance Program (LIHEAP)
- Clothing Closet
- Share Iowa – Two hours community service any individuals can purchase food at discounted prices

VETERANS

VA Community Based Outpatient Clinic

311 S. Clark, Carroll IA 51401**712-794-6780**

Veteran’s Affairs 114 N Chestnut, Jefferson IA **515-386-5673**

Email: veteransaffairs@co.greene.ia.us Fax515-386-2216

Emergency contact..... 515-370-4991

- Assistance for qualified veterans

VFW Post #9599..... 515-386-2682
109 N. Chestnut, Jefferson IA 50129

Veterans Crisis Line..... 800-273-8255
Website: www.veteranscrisisline.net

Military OneSource for National Guard and Reserve members & families
Website: www.militaryonesource.mil 800-273-8255

HOUSING & TRANSIT

List of landlords can be found at www.greenecountyiowa.com or at Chamber of Commerce in Jefferson.

American Red Cross.....515-243-7681 or 800-733-2767

Genesis Development..... 515-386-3017
401 W. McKinley, P.O. Box 438, Jefferson, IA 50129 FAX..... 515-386-4642

Website: www.genesisdevelopment.com

8:00 am to 5:00 pm, Monday thru Friday

- Provides vocational and residential services to adults and children with intellectual disabilities, developmental and chronic mental health disabilities and brain injury
- Residential Services – 4 group-living homes in Jefferson 1 in Panora, supported community living for those in their own homes

Habitat for Humanity Helping Hands..... 515-386-3093
114 S Chestnut, Jefferson, IA 50129 **Email: AD@heartofiwahabitat.org**

- Home repair and maintenance for low-income homeowners
- Includes accessibility needs such as wheelchair ramps
- Repayment for cost of materials only, through no-interest loan with very low monthly payments; labor is free

Regency Park Nursing & Rehab Center of Jefferson..... 515-386-4107
100 Ram Drive, Jefferson, IA 50129 **Website: www.regencyparknursing.net**

- Medicare & Medicaid certified
- 24 hour Admissions
- Long & Short term care
- Skilled care, Intermediate care, Respite care
- IV therapy
- Physical, occupational, and speech therapy

- Hospice services
- Secured Alzheimer’s unit

We are “Bridging the gap from hospital to home.”

RSVP 55+ Volunteer Program.....Jefferson..... 515-370-1099

P. O. Box 104; Jefferson IA 50129.....Boone..... 515-433-7836

rsvp@greene@yahoo.com

- RSVP is a volunteer management services agency that works in partnership on behalf of non-profits, including education, health and governmental entities to help meet their priority needs through volunteers
- Persons 55 and older volunteer to make a difference in their community. **Background checks are completed on volunteers.**
- RSVP Volunteers make an impact by mentoring children K-6th grade, being child safety advocates, assisting peers, giving disaster preparedness, or providing clerical help and other services
- Benefits of RSVP membership: No membership fee, supplemental insurance, involvement enhances health, promote learning and sharing, community involvement is an opportunity to socialize and make new friends, while making a difference and having an impact on your community
- **Grocery Shopping Assistance Program (GAP)/RSVP A FREE service to assist you with your grocery shopping.** A free service that helps disabled adults of any age and individuals 60 and older who may have difficulty getting groceries from the store to the kitchen. Participation may be short term (temporary illness or recuperation) or long term. GAP volunteers grocery shop to help individuals eat healthy, maintain their independence, and remain in their home.
- **In-Home visitation Program (Free service)** friendship & companionship for older adults who are socially isolated who may be lonely, or just want conversation. In home volunteers brightens someone’s day by bringing some friendship & fun into their lives.

SHIP (Senior Health Insurance Information Program) 515-386-2114

Located at Greene County Medical Center by appointment only. SHIP offers Confidential one-on-one counseling from trained volunteers to help with Medicare and related health care coverage.

The Gardens Retirement Community 515-386-2555

1000 W. Washington, Jefferson, IA 50129 www.gardenslifestyle.com

- Assisted Living
- Monthly rent (no buy in)
- 3 meals a day, laundry, housekeeping, chapel, exercise room, hair salon, and 24 hour staff to meet all your needs
- Daily tours

Region XII Council of Governments..... 712-792-9914

1009 E. Anthony Street, P.O. Box 768, Carroll, IA 51401

- Loans/grants made to income eligible homeowners for home repairs
- Loans/grants made to income eligible applicants for down payment assistance

Region XII Western Iowa Transit System (WITS Bus)..... 515-386-2416

601 W Wall Street, Jefferson, IA 50129

- Providing a demand-response local and intercity transportation for the general public, persons with disabilities, senior citizens, and other transportation for disadvantaged people for small fee.

Regional Housing Authority (HUD)..... 712-792-5560

320 East 7th Street, Carroll, IA 51401.....Fax..... 712-792-1650

- Helps low income families, elderly, disabled, or handicapped pay rent (based on income guidelines per household)

USDA Rural Development..... 712-732-1851

1619 N Lake Ave, Storm Lake, IA 50588 Fax..... 855-251-2245

- Loans/grants to low income individuals to purchase/repair homes. Serving four counties: Calhoun, Carroll, Greene, and Sac

Walton Woods Apartments (1000 W Adams, Jefferson IA)..... 515-386-2762

Section 8 housing for elderly or disabled, utilities included Fax.....515-386-2879

FOOD

Christian Action Resource Center (ARC)..... 515-386-8262

112 E. Harrison, Jefferson IA 50129

- Contact New Opportunities Greene County Family Development Center for a voucher to be able to go to food pantry (515-386-2719)
- Local food bank, Wednesdays 10 am-12pm.

Dwelling Place Food Pantry..... 515-386-8576

307 E. Gallup Road (west end of Skating rink) **Website:** www.idwell.org

- Open every other Thursday 6pm-8pm

SHARE Iowa..... 515-386-2719

- New Opportunities Greene County Family Development Center-food programs at a minimal cost
- Order in the first week and food comes in the last of the month.

CACFP (Child and Adult Care Food Program)..... 866-514-8089
Mid-Iowa Community Action, Inc.....515-956-3313
230 Se 16th Street, Ames, IA 50010

Email: cacfp@micaonline.org

- Reimburses registered child development homes for meals and snacks served to enrolled children
- Provides child development homes with nutrition information, recipe and menu planning ideas and food safety information
- CACFP staff conducts in-home nutrition activities for children
- Educational programming and in-home training on a variety of topics for child care providers

Grocery Shopping Assistance Program (GAP)/RSVP515-370-1099

- A **FREE** service to assist you with your grocery shopping. A free service for person 60 years of age and older & disabled of any age in Greene County who are unable to get groceries from the store to their kitchen on their own. The purpose of GAP is to help individuals maintain independence in their home.

Meals On Wheels.....515-386-9170

Greenwood Center 401 W Greenwood Road, Jefferson Iowa 50129

- Senior meals delivered to homes
- See Elderbridge under senior

EMPLOYMENT

Experience Works..... 877-314-7385

Website: www.experienceworks.org Fort Dodge office.....515-576-3131 x 47224

- Work opportunities for unemployed, low-income persons 55+ years old for a minimum wage
- Beginning assessments help match participants with host agencies
- Job skill training provided to match skills needed in the job market

Genesis Development..... 515-386-3017

401 W. McKinley, P.O. Box 438, Jefferson, Iowa 50129.....FAX.....515-386-4642

Website: www.genesisdevelopment.com

8:00 am to 5:00 pm, Monday thru Friday

- Provides vocational and residential services to adults and children with mental retardation, developmental and chronic mental health disabilities and brain injury

- Work Services opportunities – work opportunities in recycling center, corrugated box manufacturing facility, variety of subcontract work
- Employment Services – community work site assessments, career exploration, job shadowing, job placement, job coaching

Iowa Vocational Rehabilitation Services.....V/TTY... 712-792-9351
 619 N. Carroll Street, Carroll, Iowa 51401.....FAX.... 712-792-4460

Website: www.ivrs.iowa.gov

8:00 a.m. – 4:30 p.m. Mon.-Fri. or by appointment

- Provides rehabilitation services to persons with disabilities to assist in obtaining or retaining competitive employment

Iowa Workforce Development..... 712-792-2685
 619 N. Carroll Street, Carroll, IA 51401.....FAX..... 712-792-6605

Website: www.iowajobs.org or www.iowaworkforce.org

- Electronic job board available 24/7 on the website for jobs in Greene County as well as across Iowa and the United States
- Provides job placement and unemployment insurance and unemployment claims can be filed via the web at www.iowaworkforce.org
- Career information, labor market information, workshops to educate job seekers on finding employment and resume preparation
- Provides recruitment services to employers in regard to job postings, labor market information, and regulatory assistance

Promise Jobs..... 712-792-2685
 619 N. Carroll Street, Carroll, IA 51401..... 712-792-6605

- Provides services in conjunction with the Department of Human Service’s family invest program (FIP) recipients with opportunities to move to self-sufficiency through employment and development of vocational skills needed to become economically self-sufficient. Services available via referral from Department of Human Services (DHS) only. Applicants must apply with DHS for the Family Investment Program in order to be eligible for Promise Jobs.

Proteus, Inc (107 N 7th Street, Fort Dodge, IA 50501)..... 800-798-8225
Website: www.proteusinc.net

- Federally funded, non-profit working with farm workers in Iowa providing employment opportunities
- Offers financial assistance for Vocational Education, on-the-job training and work experience programs
- Migrant Health Program

FINANCIAL

Elderbridge Agency on Aging..... 800-243-0678

See listing under Seniors

Genesis Development..... 515-386-3017

FAX.....515-386-4642

401 W. McKinley, P.O. Box 438, Jefferson, IA 50129

Website: www.genesisdevelopment.com

8:00 am to 5:00 pm, Monday thru Friday

- Provides vocational and residential services to adults and children with mental retardation, developmental and chronic mental health disabilities and brain injury
- Work Services opportunities – work opportunities in recycling center, corrugated box manufacturing facility, variety of subcontract work
- Employment Services – community work site assessments, career exploration, job shadowing, job placement, job coaching
- Payee services for recipients of SSI or SSA

Greene County Clergy Association..... 515-386-4411

• Alternate Number..... **515-386-2514**

Greene County General Assistance.....Voicemail..... 515-370-4944

114 N. Chestnut, Jefferson, IA 50129

- Emergency assistance for eligible applicants

NEW OPPORTUNITIES

Greene County Family Development Center..... 515-386-2719

Central Office 712-792-9266

- **Financial counseling** in Jefferson by appointment
- **Substance Abuse Treatment Center515-386-4795**

Region XII Development Corporation..... 712-792-9914

- Offers loans to businesses that create jobs in its six county service territory.

Social Security Administration..... 866-572-8381
Toll Free..... 800-772-1213
FAX..... 712-792-6460

628 N Main St Ste 104, Carroll, IA 51401

- Providing income for retired and disabled persons and survivors who are participants in the Social Security Program. Also Medicare coverage and Supplemental Security Income services

Veteran’s Affairs..... 515-386-5673

- Assistance for qualified wartime veterans
- See Veterans section

MEDICAL

Family Resource Center 712-792-6640

See listing under Children, Juveniles and Families

Greene County Medical Center..... 515-386-2114

1000 W. Lincoln Way, Jefferson, IA 50129

- Acute Care
- Chemotherapy/infusion services
- Skilled care
- 24 hour Emergency Department
- Long term Care
- Public Health Services
- Ever Greene Ridge independent senior living
- Chronic Disease Management
- Occupational Medicine
- Women’s Medical Clinic..... 515-386-2240
- West Central Orthopedics..... 515-386-2488
- Outpatient services: laboratory, radiology, wound care, physical therapy, speech therapy, occupational therapy, nursing services, cardiac management, respiratory therapy, diabetes management
- Surgery
- Specialist physicians’ clinics- Dermatology, ENT, Hematology, Orthodontia, Plastic Surgery, Urology, Vascular Surgery
- Oncology, hematology, cardiology

Greene County Medical Center Public Health Department515-386-3228

1000 W. Lincoln Way, Jefferson, IA 50129

8:00 a.m. to 4:30 p.m., Monday – Friday

- HomeCare – Skilled nursing and home care aide services for personal care.
- Homemaker Service – light housekeeping, essential shopping, meal preparation, laundry, budgeting, etc.
- Equipment loan closet
- Lifeline Emergency response System
- Matter of Balance Program-Fall prevention class
- Better Choices, Better Health Program
- Maternal/Child Health Program—presumptive eligibility for Medicaid, prenatal visits, social worker, linkage to community resources, dental screenings, developmental screenings, breastfeeding support
- Immunization Clinic –Adults and children - Wednesdays by appointment, evening clinic on 3rd Thursday of the month, walk-ins accepted
- Communicable diseases prevention & Education

- Blood Pressure Clinic – Monday, 12:00 – 1:30 p.m.
- H.O.P.E.S. Program – program for expectant parents & children 0-3
- Hawk-I access to health insurance for under insured children
- Community health education
- Lactation Consultant—breastfeeding support for all moms
- Emergency Preparedness – assists community members to prepare for disasters
- **Eligibility:** Service area includes all of Greene County
- **Fees for Service:**
 - **Immunization Clinic:** Accepting private pay, Medicaid, & private insurance
 - **Blood Pressure Clinic:** Donations accepted

Other services: No charge or donations accepted

Home Care Medical (118 N Wilson Jefferson, IA)..... 515-386-4628

- Medical supplies to purchased including oxygen, lift chairs, diabetic shoes
- Breast Pump & Supplies

McFarland Clinic (1006 W Washington Suite #2, Jefferson, IA)..... 515-386-4192

- Clinic hours Monday – Friday 8am – 5pm
- Family, Adult Medicine & specialty services

New Opportunities 712-792-9266

See listing under Children, Juveniles and Families

Regency Park Nursing & Rehab Center of Jefferson..... 515-386-4107

100 Ram Drive, Jefferson, IA 50129 **Website:** www.regencyparknursing.net

- We are “Bridging the gap from hospital to home.”
- Medicare & Medicaid certified
- 24 hr Admissions
- Long & Short term care
- Skilled care, Intermediate care, Respite care
- IV therapy
- Physical, occupational, and speech therapy
- Hospice services
- Secured Alzheimer’s unit

SHIP (Senior Health Insurance Information Program) 515-386-2114

- Located at Greene County Medical Center by appointment only.
- SHIP offers confidential, one-on-one counseling from trained volunteers to help with Medicare and related health care coverage.

Unity Point Clinic..... 515-386-0500
1001 W Lincoln Way Jefferson, IA 50129
Clinic Hours 8:00 am – 5:30 pm Monday – Friday
Family Medicine & Specialty Services

COUNSELING & SUBSTANCE ABUSE

(School counselor is an additional resource for school age children for number check school listing under Education)

Alcohol Anonymous

- Meet every Thursday at 7 pm at the Central Christian Church in Jefferson (108 N. Elm Street)
- Helps men and women who currently are suffering or have previously suffered for alcoholism

Catholic Charities.....

712-792-9597

409 ½ W. 7th Street, PO Box 13, Carroll, IA 51401
8:30 a.m. – 5:00 p.m. Mon., Wed., Thurs., Friday
1:00 p.m. – 8:00 p.m. Tuesday

- Provides family, individual, marital/couple counseling; maternity services concerning unplanned pregnancies.

Genesis Development..... 515-386-3017

401 W. McKinley, P.O. Box 438, Jefferson, IA 50129.....FAX...515-386-4642

Website: www.gensisdevelopment.com

8:00 am to 5:00 pm, Monday thru Friday

- Provides vocational and residential services to adults and children with intellectual disabilities, developmental and chronic mental health disabilities and brain injury
- Mental Health Counseling, BHIS, & Crisis residential treatment services
- Work Services opportunities – recycling, corrugated box manufacturing, subcontract work, enclaves
- Employment Services – community work site assessments, career exploration, job shadowing, job placement, job coaching
- Residential Services – group-living homes, supported community living for those in their own homes
- Discovery – community integrated adult day program

**Greene County Mental Health Services aka
Heart of Iowa Community Services**

For access to mental health/developmental disabilities services through Greene County Mental Health Services Fund Management Plan, contact any of the following access points:

- Greene County Mental Health
 Coordinator..... **888-757-2106**
 Phone..... 515-336-4864
 Fax..... 515-386-2216
 114 N Chestnut, Jefferson, IA 50129
- Department of Human Services-..... **712-792-4391**
 608 N. Court Street, Ste. C, Carroll, IA 51401

Heart & Solutions..... 515-370-4761
216 N Wilson, Jefferson, IA 50129

- Behavioral Health Intervention Services (BHIS): Skill building service that focuses on reducing or eliminating problematic behaviors for children ages 3 – 18 and their family. Services take place in the home or office.
- Individual and family counseling for children or adults that takes place in the office.
- Accepts Title XIX, Blue Cross Blue Shield, and private pay

Lutheran Family Services 712-276-9000

Every Wednesday & Thursday by appointment
Trinity Lutheran Church, 801 W Lincoln Way, Jefferson, IA 50129

- Counseling services for individuals, families, couples, and children

Mid-Iowa Family Therapy Clinic, Inc.

Perry office..... **515-465-5739**
Fort Dodge office..... **515-573-5128**
Windsor Heights office..... **515-254-1556**

- Individual therapy and psychiatric services for children, adolescents, and adults
- Marriage counseling, family therapy
- Medication management, Behavioral Health Intervention Services (BHIS), LPHA evaluations
- Community support services, habilitation services, supported community living services
- Accept Title XIX, private pay, and most private insurance

New Opportunities, Inc.

1401 N. Elm, Jefferson, IA 50129..... **515-386-4795**

Hwy 30 E. /P.O. Box 427, Carroll, IA 51401.....**712-792-9266**

8:00 a.m. – 4:30 p.m. 5 days/week or by apt

For appointment call the Carroll Office.

- Assessment/Evaluation-Outpatient Intervention-Inpatient Referral
- Special Services for adolescent and other special populations, OWI classes, prevention for schools, businesses and other community groups

Ohrt, David, DR (licensed mental health counselor)..... 515-386-4817

110 E. State, Jefferson, IA 50129

Private Victories Counseling -Lumsden, Jean, LMFT.....712-830-2545

115 E. Lincoln Way Suite #340 Jefferson, IA 50129

- Serves families, couples, and individuals

Turner, Lisa, LMFT 515-370-1965

110 E. State St, Jefferson, IA 50129

- Provides individual and marriage counseling
- Serves adults and adolescents
- Depression, anxiety, self-esteem, marriage/divorce/separation, trauma, and chronic mental illness issues
- Christian counseling
- Accepts Wellmark Blue Cross Blue Shield insurance

DISABILITIES & MENTAL HEALTH

Easter Seals 515-309-2394

- Rural Solutions (help rural communities of 2,500 or less with disabilities)
- Short Term loan of small devices
- Long Term durable medical equipment w/small normal fee
- Camp Sunnyside (Camp for individuals with disabilities ages five and older)

Iowa Vocational Rehabilitation Services.....V/TTY..... 712-792-9351

619 N. Carroll Street, Carroll, IA 51401.....FAX.....712-792-4460

8:00 a.m. – 4:30 p.m. Mon.-Fri. or by appointment **Website:** www.ivrs.iowa.gov

- Provides rehabilitation services to persons with disabilities to assist in obtaining or retaining competitive employment

Genesis Development..... 515-386-3017

401 W. McKinley, P.O. Box 438, Jefferson, IA 50129.....FAX.....515-386-4642

8:00 am to 5:00 pm, Monday thru Friday

Website: www.genesisdevelopment.com

- Provides vocational and residential services to adults and children with intellectual disabilities, developmental and chronic mental health disabilities and brain injury
- Work Services opportunities – recycling, corrugated box manufacturing, subcontract work, enclaves
- Employment Services – community work site assessments, career exploration, job shadowing, job placement, job coaching
- Residential Services – group-living homes, supported community living for those in their own homes
- Discovery – Community integrated adult day program

Iowa COMPASS (Center for Disabilities and Development)..... 800-779-2001

8:00 – 5:00 p.m. Mon.-Fri.

TTY..... 877-686-0032

- Provides free information related to people with disabilities and health conditions, including some information related to mental health & Adapted equipment.

Plains Area Mental Health Center..... 712-792-2991

318 S Maple Street Suite #1 PO Box 794, Carroll, IA 51401 Fax 712-792-3067

8:00 am– 8:00 pm Mon/8:00 am– 5:00 pm Tues, Wed, Thurs / 8:00 – 4:00 Friday

- Service for children and adults by appointment in Carroll
- 1 day a week at McFarland Therapy

CHURCHES

Churdan

- First Baptist (700 North Street)..... 515-389-3390
- St. Columbkille (807 Head Street)..... 515-386-2638
Website: <http://home.catholicweb.com/greencounty/>
- St. Patrick's (twice a year mass)..... 515-386-2638
- United Methodist (804 Head Street)..... 515-389-3181

Cooper

- United Methodist (307 Main Street)

Greenbrier

- United Methodist (2203 J Ave, Bagley, IA 50026)

Grand Junction

- First Presbyterian (302 12th S Street)..... 515-738-2172
- St. Brigid Parish Center (702 E Hager Street)..... 515-386-2638
Website: <http://home.catholicweb.com/greencounty/>
- United Methodist (302 13th Street)..... 515-738-2527

Jefferson

- Abundant Life Ministries (1308 W Lincoln Way)..... 515-386-8347
Website: www.almjefferson.com
- Central Christian (108 N Elm)..... 515-386-4315
Website: lovinggodlovingneighbor.org
- Church of Christ (1210 S Elm)..... 515-386-3199 or 515-386-3060
- Community of Christ (1106 S Elm)..... 515-386-4202 or 515-386-4316
- Christ Lutheran (ELCA)(1201 S Elm)..... 515-386-3100
Website: www.clcjefferson.wordpress.com
- The Dwelling Place (303 Gallup Road)..... 515-386-8576
Website: www.idwell.org
- First Baptist (104 W Central)..... 515-386-4925
- First United Methodist (307 S Wilson)..... 515-386-4411
Website: jeffumc.com
- Jehovah's Witness (1701 N Elm Street)..... 515-386-2843
- Gospel Open Bible (302 S Grimmell Road)..... 515-386-2925
Website: www.gospelopenbible.com

- St. Joseph’s Catholic (501 N Locust Street)..... 515-386-2638
Website: <http://home.catholicweb.com/greencounty/>
- Trinity Lutheran (801 W Lincoln Way).....515-386-3517
Website: www.tlcjefia.360unite.com
- The Sanctuary (600 E Lincoln Way-Office).....515-370-0803
(212 E State-Worship Service)
Website: www.heismyrefuge.org

Paton

- United Methodist (305 W State).....515-968-4277
- First Presbyterian (502 S Main).....515-968-4469

Rippey

- United Methodist (103 W Main)..... 515-436-7731

Scranton

- Church of Christ (900 Irving Street)..... 712-652-3349
- United Methodist (1000 Lincoln)..... 712-652-3610

EDUCATION

Greene County Community School (Superintendent, Jefferson)..... 515-386-4168

Website: <http://www.greenecounty.k12.ia.us>

Elementary School (401 E Russell, Jefferson) 515-386-3178

Elementary School Fax..... 515-386-3483

High School (101 Ram Drive, Jefferson)..... 515-386-2188

High School Fax..... 515-386-2159

Intermediate School (405 12th Street, Grand Junction)..... 515-738-5721

Intermediate School Fax (Grand Junction)..... 515-738-5719

Middle School (203 W Harrison, Jefferson)..... 515-386-8126

Middle School Fax..... 515-386-4412

Preschool program (401 E Russell, Jefferson)..... 515-386-3178

Alternative School (204 W Madison, Jefferson)..... 515-386-3856

Head Start Program (3-5 year olds)..... 712-792-9266

High School Equivalency Diploma

(HISET- Formerly known as GED).....1-800-362-2793 Ext. 1959

Paton-Churdan Community School (Superintendent).....515-389-3111

Paton-Churdan Community School (606 Adrian Street, Churdan)..... 515-389-3111

Website: www.paton-churdan.k12.ia.us

GREENE COUNTY EARLY LEARNING CENTER

Greene County School Administration Building..... **515-386-2092**

204 W. Madison, Jefferson, Iowa 50129

Email: gcelc@greenecountycsd.net

Iowa State University Extension and Outreach – Greene County Extension

104. W. Washington Street, Jefferson, Iowa 50129 **515-386-2138**

Email: xgreene@iastate.edu FAX..... 515-386-3884

Website: www.extension.iastate.edu/greene

- Information and education relating to families and human sciences, agriculture and natural resources, community development, youth development, 4-H, nutrition, financial management, parenting & child care, census & economic data, horticulture and landscaping are available.
- See pages 4 and 5 of directory for additional programs and services.

Prairie Lakes Area Education Agency 8 515-386-8188

118 E State Street, Jefferson, IA 50129

• First Presbyterian(208 W State)..... 515-386-2514

Website: www.firstpresjefferson.org

PUBLIC LIBRARIES

Churdan Public Library..... 515-389-3423

FAX line.....515-389-3401

414 Sand Street, P.O. Box 185, Churdan, IA 50050

Library email: smm@wccta.net

Website: www.churdan.lib.ia.us

Grand Junction Public Library..... 515-738-2506

106 E. Main Street, P.O. Box 79, Grand Junction, IA 50107

Library email: sue.kellogg@grandjunction.lib.ia.us

Website: www.grandjunction.lib.ia.us

Jefferson Public Library

Adult..... 515-386-2835

Children..... 515-386-4415

200 W. Lincoln Way, Jefferson, IA 50129

Library email: jeflib@netins.net

Website: www.jefferson.lib.ia.us

- Weekly children’s story time and other age-level programs that promote enjoyment of reading and libraries
- Opportunities for lifelong learning for all ages with books and other resources in a variety of subject areas
- Free internet access & free WIFI access

Paton Public Library..... 515-968-4559

105 S Main Street, PO Box 70, Paton, IA 50217

Library email: irene.mcdermott@mail.paton.lib.ia.us

Website: www.paton.lib.ia.us/

Rippey Public Library..... 515-436-7714

224 Main Street, P.O. Box 184, Rippey, IA 50235

Library email: rippeyli@windstream.net

Website: www.rippey.lib.ia.us

HF and Maude E Marchant Memorial Library..... 712-652-3453

1102 Main Street, Scranton, IA 51462

Library email: admin@scranton.lib.ia.us

Website: www.scranton.lib.ia.us

PARK & RECREATION

Community Center..... 515-386-3412

204 W Harrison, Jefferson, IA 50129 Fax..... 515-386-8029

Website: www.cityofjeffersoniowa.org/depts.-park-recreation.php

- Indoor track, racquetball, weight lifting room, basketball court, & meeting rooms
- Large variety of programs both physical and educational for all ages

Grand Junction Municipal Swimming Pool..... 515-738-2195

701 S 10th Street, Grand Junction, IA

Hyde Park (762 D Avenue, Scranton, IA 51462)

Camping (electric, fishing (river), modern restroom (no shower), playground equipment, shelter house, sledding hill

Jefferson Municipal Swimming Pool..... 515-386-9171

710 S Maple, Jefferson, IA

Mahanay Memorial Carillon Tower (Hours vary, there is a cost)..... 515-386-2155

Misty Lanes Bowling Alley..... 515-738-2578

308 E Main, Grand Junction, IA

Raccoon River Valley Trail (Trail pass is required(\$10 annual \$2 daily). Bike, snowmobile, and walking) Conservation Office515-386-5674

Sierra Community Theatre.....515-386-3176

212 E State Street, Jefferson, IA 50129 Movies nightly for a cost, weekend matinees

Sparetime Lanes Bowling..... 515-386-9119

118A S Chestnut, Jefferson, IA 50129

Spring Lake Park..... 515-738-5069

1847 195th Street, Jefferson IA 50129

Camping (electric), fishing (lake), swimming beach, boat rental, walking & bike trails, playground equipment, 3 shelter houses, 2 shower houses, indoor skating rink, & cabin rentals

Squirrel Hollow Park

1820 Redwood Ave, Jefferson, IA 50129

Camping (electric), fishing (river), walking trails, Equestrian campground & trails, Shelter house,

City Parks:

- Jefferson:** Chautauqua Park (750 S Maple, Jefferson IA)
 Daubendiek Walking Park (900 W Russell, Jefferson IA)
 Head Park (746 W Head, Jefferson, IA)
 Kelso Park (600 S Walnut, Jefferson IA)
 Russell Park (501 S Wilson, Jefferson IA)
 Washington Park (705 W Washington, Jefferson IA)
- Grand Junction:** City Park (Elizabeth Street, Grand Junction IA)
- Churdan:** City Park (448 Bell, Churdan, IA)
 Veteran Park (Fitzpatrick St, Churdan, IA)
- Paton:** City Park
- Scranton:** City Park (Madison Street, Scranton, IA)
 Pond Park (Highway 25, Scranton, IA)
 Gazebo Park (Main Street, Scranton, IA)
 Baseball & Softball field (Eagle Street Scranton, IA)

Golf Course:

- Hill Golf Course**..... **515-738-2633**
 1949 220th Street, Grand Junction, IA 50107
- Jefferson Community Golf Course**.....**515-386-4178**
 501 W Greenwood Rd, Jefferson, IA 50107
- Lakeside** **515-738-2403**
 1896 205th Street, Grand Junction, IA 50107

GREENE COUNTY PUBLIC OFFICES

Greene County Court House: 114 N Chestnut, Jefferson IA

Hours 8:00 am – 4:30 pm

Assessor's Office (Email: assessor@co.greene.ia.us).....	515-386-5660
County Attorney's Office	515-386-3474
Fax.....	515-386-3850
Auditor's Office (Email: auditor@co.greene.ia.us).....	515-386-5680
Fax.....	515-386-2216
Clerk of District Court.....	515-386-2516
Fax.....	515-386-2321
Conservation (Email: consercagation@co.greene.ia.us)	515-386-5674
Fax.....	515-386-5274
CPC (Center Point Coordinator).....	515-386-5686
Department of Human Services.....	866-202-5368
Drainage (Email: drains@co.greene.ia.us).....	515-386-5668
Engineer (Email: engineer@co.greene.ia.us).....	515-386-5650
Fax	515-386-5650
General Relief (voicemail).....	515-370-4944
Homeland Security/Emergency Management.....	515-386-2535
Mental Health Coordinator.....	888-757-2106
Recorder's Office.....	515-386-5670
Fax.....	515-386-5274
Email: recorder@co.greene.ia.us	
Sanitarian.....	515-386-5669
Fax.....	515-386-2216
Email: sanitarian@co.greene.ia.us	
Treasurer's Office.....	515-386-5675
Fax.....	515-386-2880
Email: treasurer@co.greene.ia.us (or) dlawson@co.greene.ia.us	
Veterans Affairs.....	515-386-5673
Zoning.....	515-386-5669
Email: zoning@co.greene.ia.us	
Fax.....	515-386-2216
Churdan City Hall(507 Sand St, Churdan.....	515-389-3334
Grand Junction City Hall (107 Main Street).....	515-738-2585
Jefferson City Hall (220 N Chestnut, Jefferson).....	515-386-3111
Paton City Clerk (101 S Main, Paton).....	515-968-4533
Ripley City Clerk (504 2 nd Street, Ripley).....	515-436-7713
Scranton Town Hall (1006 Main Street, Scranton).....	712-652-3888

UTILITES

CALL before you DIG (Iowa One Call)	811 or 800-292-8989
Alliant Energy	800-255-4268
• Natural Gas & Electric to Jefferson,	
• Electric to Churdan, Rippey, & Scranton	
Black Hills (Natural gas for Grand Junction, Rippey, Scranton)	888-890-5554
Churdan City Hall (water, sewer, & garbage in Churdan)	515-389-3334
City of Jefferson (water, sewer, garbage, & recycling)	515-386-3111
City of Paton	515-968-4533
• Electricity, water, Garbage in Paton	
Diamond Oil (Perry)	515-465-3013
Drees (Carroll) (propane, bulk diesel, farm gas)	712-792-1225
Ferrall Gas (propane)	888-494-2762
Grand Junction Municipal (Electricity, water, garbage Grand Junct.) ..	515-738-2285
Jefferson Telecom	515-386-4141
• Phone & Internet in Jefferson	
• Cable in Jefferson & Grand Junction	
• Agent for US Cellular	
Midland Power Coop (Jefferson)(Electric in the rural areas)	800-833-8876
Quick Oil (propane, bulk diesel, bulk oil)	800-475-4994
Scranton City Hall (water, sewer, & garbage in Scranton)	712-652-3888
Scranton Telephone Company (Cable, phone, internet all fiber optic)	712-652-3355
Star Energy (Propane)	888-437-3835
Windstream (Phone, internet, & cable in Grand Junction & Dana)	866-445-5880
Xenia (Water for Rippey, Paton, Dana, & rural areas)	888-355-2619

EMERGENCY & CRISIS

A.C.C.E.S.S. (ASSAULT CARE CENTER – Domestic Violence & Sexual Assault Services)

Business line	515-292-0500
A.C.C.E.S.S. (Sexual Assault Services).....	800-203-3488
A.C.C.E.S.S. (Domestic Violence Services).....	855-983-4641
A.C.C.E.S.S. (Shelter & Housing Services).....	855-696-2980

Child & Adult Abuse Reporting 800-362-2178

Emergency/Crisis Care – Child Crisis Line 800-999-5101
Family Resource Center line

Greene County Emergency Medical Services – County Wide911
204 N. Grimmell, Jefferson, Iowa 50129
Business office

Greene County Sheriff’s Department515-386-2136
204 S Chestnut, Jefferson, Iowa 50129 Fax

Website: www.co.greene.ia.us

- Provides law enforcement

Homeland Security / Emergency Management 515-386-2535

HANDY 800 NUMBERS

AIDS Hotline.....	800-445-2437
A.C.C.E.S.S. (Sexual Assault Services).....	800-203-3488
A.C.C.E.S.S. (Domestic Violence Services).....	855-983-4641
A.C.C.E.S.S. (Shelter & Housing Services).....	855-696-2980
Al-Anon, Aleteen Family Group Hotline.....	800-344-2666
Alcohol and Drug Abuse.....	800-252-6465
Alzheimer’s Association.....	800-272-3900
American Cancer Society.....	866-227-2345
American Red Cross	515-243-7681 or 800-733-2767
Answer Line (Questions relating to home & Family).....	800-262-3804
Association for Children for Enforcement of Support.....	888-229-9223
Attorney General (State of Iowa) (crime victim).....	800-373-5044
Attorney General (State of Iowa) (Consumer protection).....	888-777-4590
Attorney Referral Service.....	800-532-1108
Bets Off (Gambling Council)	(800-BETS OFF) or 800-238-7633
Better Business Bureau.....	800-222-1600
Child Care Resource and Referral.....	800-945-9778
Child/Dependent Adult Abuse Hotline.....	800-362-2178
Civil Rights Commission.....	800-457-4416
Continuing Education & Registration.....	800-262-0015
Crime Victim Assistance Program.....	800-373-5044
Crisis Intervention and Advocacy Center	
Domestic Crisis Line.....	800-400-4884
Sexual Assault Line.....	800-550-0004
Department of Employment – Iowa Workforce Development.....	800-562-4692
Department of Human Services.....	866-202-5968
Department of Revenue.....	800-367-3388
Department of Transportation.....	800-532-1121
Elderbridge Agency on Aging.....	800-243-0678
Equal Employment Opportunity Commission.....	800-669-4000
Experience Works.....	877-314-7385
Family Resource Center.....	800-999-5101
Beginning Farmer Center-Iowa Concern.....	800-447-1985
Federal Government Information Hotline.....	800-688-9889
First Nurse (health information).....	800-524-6877
HAWK-1 Health Insurance.....	800-257-8563

Healthy Families (Public Health Hotline)	800-369-2229
Heartland Area Education	800-362-2720
Horticultural Hotline.....	515-294-3108
Hospice of Central Iowa (515-333-5810).....	800-806-9934
Internal Revenue Service (IRS).....	800-829-1040
Iowa Client Assistance.....	800-652-4298
Iowa Concern Hotline.....	800-447-1985
Iowa Department for the Blind (www.blind.state.ia.us)	800-362-2587
Iowa One Call (Call before you dig)	800-292-8989
Iowa New Choices, DMACC (712-792-8304)	800-362-2127
Iowa Compass (Disability Information – Dept. of Human Rights).....	800-779-2001
Iowa Mortgage Help.....	877-622-4866
Iowa Poison Center.....	800-222-1222
Iowa VINE (Victim Information and Notification Everyday)	888-7-IAVINE
Disabled Rights Iowa.....	800-779-2502
Legal Services of Iowa (Iowa Legal Aid)	800-532-1275
Legal Hotline for Older Iowans – Elderly.....	800-992-8161
Long Term Care Ombudsman.....	866-236-1430
Iowa Dept. of Aging (www.iowaaging.org)	800-532-3213
New Opportunities.....	800-642-6330
NAMI (National Alliance on Mental Illness)(www.namiofci.org)	515-292-9400
PORKLINE.....	800-808-7675
Proteus, Inc (107 N 7 th Street, Fort Dodge IA 50501).....	800-798-8225
Quit Line Iowa (quit smoking)	800-784-8669
Radon Line (Iowa Department of Public Health)	800-383-5992
Family Resources (Substance abuse, gambling, mental health).....	800-830-7009
Sexual Abuse Hotline	800-656-4673
Senior Health Insurance Information Program (Long Term Care Ins)....	800-351-4664
Social Security Administration.....	800-772-1213
Small Business Bureau Office (www.SBA.gov).....	515-284-4424
Iowa State Highway Patrol.....	800-525-5555
Teen Hotline.....	800-443-8336
US National Department of Labor.....	888-487-2365
Veterans Suicide Hotline.....	800-273-8255
Youth Law Center (under 18)	800-728-1172
Youth & Shelter (24 hour help)(9-19 yrs).....	800-600-2330

Call #211

United Way Information & Referral

211 is a free service. They are open 24 hours a day 7 days a week. The primary purpose of the centers is to link people with the resources they need in their communities. 211 has the most comprehensive listing of services in Iowa. There is a list for each of Iowa's 99 counties. Go to www.211iowa.org. Click on Services and you will see a long list of service areas: food, housing; transportation, employment; clothing; legal and more.

The purpose of the Greene County Community Resource Council is for providers to connect, build trusting relationships, and share organizational resource updates ultimately to benefit the people we serve.

