

Resources for **Clay County** Families



**Area organizations and
services with programs to
assist families.**

www.extension.iastate.edu/clay

IOWA STATE UNIVERSITY
Extension and Outreach

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EMERGENCY NUMBERS

Ambulance, Fire, Police (911)

712-262-2151

Clay County Crime Stoppers

www.claycountycs.org

Clay County Sheriff's Office

3121 W 4th Street, Spencer, IA 51301

712-262-3221

Poison Control..... 1-800-222-1222

www.poison.org

Spencer Fire Department

10 Grand Ave., Spencer, IA 51301

712-580-7240

Spencer Hospital Emergency Room

1200 1st Ave. East, Spencer, IA 51301

712-264-6198

ABUSE

CAASA Centers Against Abuse and Sexual Assault

1-877-362-4612 (24hr line) or 712-262-4612

www.caasaonline.org

Child Abuse & Neglect Reporting DHS

1-800-362-2178 (hotline)

Clay County Department of Human Services

1900 North Grand Avenue, Spencer, IA 51301

712-262-3586 or 1-866-536-2749

cclay01@dhs.state.ia.us

Dependent Adult Abuse

1-800-362-2178

Elderbridge Area Agency on Aging

Elder Abuse Prevention and Awareness

714 10th Avenue East, Spencer, IA 51301

712-262-1775 or 1-800-243-0678

www.elderbridge.org

Prevent Child Abuse Iowa

515-244-2200 or 1-800-237-1815

www.pcaiowa.org

State Domestic Abuse Hotline

1-877-362-4612

www.cfiowa.org

State Sexual Abuse Hotline

1-800-284-7821

www.isah.uiowa.edu

BEHAVIORAL HEALTH/COUNSELING SERVICES

ATLAS of Spencer

816 S Grand Ave., Spencer, IA 51301

712-580-3277 or atlasofspencer@gmail.com

www.atlasofspencer.com

Bets Off

1-800-BETSOFF

www.yourlifeiowa.org

National Alliance on Mental Illness (NAMI) of Northwest Iowa

215 4th St., Ste. 6, Spencer, Iowa 51301

712-262-9438 or namiofnwia@gmail.com

www.naminwia.org

National Suicide Prevention Life Line

1-800-273-8255

New Perspectives

20 W. 6th St. #11

Spencer, IA 51301

712-580-8306 or newperspectives@smunet.net

www.kathybrandtcounseling.com

Northwest Iowa Counseling Associates

20 W. 4th Street Spencer, IA

712-262-6111

www.northwestcounseling.com

Seasons Center for Community Mental Health

201 E. 11th St. Spencer, IA 51301

712-262-2922 or 1-800-424-5101

Email: info@seasonscenter.org

www.seasonscenter.org

Spencer Psychiatric & Counseling Services
20 West 6th St. Ste. 306, Spencer, IA 51301
712-580-3882

Teen Line
310-855-4673
www.teenlineonline.org

CHILDREN'S SERVICES

Cherish Center
Parenting Programs Mentoring and Counseling
1004 22nd Street, Milford IA 51355
712-338-3333 or info@cherishcenter.org
www.cherishcenter.org

Child Care Resource and Referral
418 S Marion Street, Remsen, IA 51050
1-877-216-8481 or ccrr@midsioux.org
www.iowaccrr.org

Child Find of America
1-800-IAM-LOST (1-800-426-5678)
information@childfindofamerica.org

Clay County Department of Human Services
1900 North Grand Avenue, Spencer, IA 51301
712-262-3586 or 1-866-536-2749
cclay01@dhs.state.ia.us

Hawk-I (Children 0-18 income eligible Health Insurance)
1-800-257-8563 or Hawki@dhs.state.ia.us
www.dhs.iowa.gov/hawki

Head Start

Jefferson School
411 E. 10th St. Spencer, IA 51301
712-264-8859 or 712-264-8855
www.udmo.com/HeadStart

Iowa Department of Public Health Iowa Healthy Families Line

Provides Information on Maternal, Child and Family Services
1-800-369-2229

Iowa Department of Public Health Iowa Teen Line

Provides Health Information and Referral for Adolescents
1-800-443-8336

Juvenile Court Services

215 W. 4th St., Suite 5, Spencer, IA 51301
712-262-5938

Lutheran Services in Iowa

Children, Youth and Family Programs
12 East 5th Street, Spencer IA 51301
712-262-4083
www.lsiowa.org

National Center for Missing & Exploited Children

1-800-843-5678
www.missingkids.com

National Child Safety Council

1-800-327-5107 or 517-764-6070
www.nationalchildsafetycouncil.org

National Runaway Safeline

Resources for parents, youth, & teens.
1-800-786-2929 (1-800-RUNAWAY)
www.1800RUNAWAY.org

Positively Spencer Youth

Substance Use and Abuse Prevention Coalition

P.O. Box 1118 Spencer, IA 51301

712-580-3833 or info@positivelyyouth.org

Shriner's Hospital Referral

1-800-237-5055

www.shrinershospitalsforchildren.org

Spencer Hospital - Child Health Specialty Clinic

1200 1st Ave. E. Spencer, IA 51301

712-264-6362 or 1-877-270-9386

www.chsciowa.org

Spencer Hospital - Clay County Public/Community Health Services

1200 1st Ave. E. Spencer, IA 51301

712-264-6380

Spencer Hospital - Home Health Care and Public Health Services

1200 1st Ave. E. Spencer, IA 51301

712-264-8300 Ext. 6380

Spencer Hospital - New Beginnings Family Birth Center

1200 1st Ave. E. Spencer, IA 51302

712-264-8300 Ext. 6314

www.spencerhospital.org

Spencer Hospital - Public Health Services

Best Care for Better Babies

1200 1st Ave. E. Spencer, IA 51301

712-264-6451

Spencer Hospital - Rehabilitative Services

CAMPS (Children Achieving Maximum Potential through Supportive Services)

1200 1st Ave. E. Spencer, IA 51301

712-264-6189

DISASTER ASSISTANCE

Clay County Emergency Management

Clay County Administration Building
300 W. 4th St.
Spencer, IA 51301
712-264-3987

Red Cross

4200 War Eagle Drive, Sioux City, IA 51109
712-252-4081
www.redcross.org

Salvation Army

402-898-5942
www.salvationarmyusa.org

EDUCATION

Cherish Center

Parenting Programs Mentoring and Counseling
1004 22nd Street, PO Box 1003 Milford IA 51355
712-338-3333 or info@cherishcenter.org

Head Start

Jefferson School
411 E. 10th St. Spencer, IA 51301
712-264-8859 or 712-264-8855
www.udmo.com/HeadStart

Iowa Lakes Community College

(Algona, Emmetsburg, Estherville, Spencer, & Spirit Lake)
3200 College Drive Emmetsburg, IA 50536
1-800-521-5054
www.iowalakes.edu

ISU Online and Distance Learning

1-800-262-0015 or distance@iastate.edu

www.distance.iastate.edu

Iowa Vocational Rehabilitation Services

217 W 5th St., Spencer, IA 51301

712-262-9585

www.ivrs.iowa.gov

Prairie Lakes AEA

23 E. 7th St. Spencer, IA 51301

1-866-540-3858

EMERGENCY ASSISTANCE

Clay County Community Services

Clay County Courthouse

215 W. 4th St., Suite 6 Spencer, IA 51301

712-262-9438

www.co.clay.ia.us

Clay County Emergency Management

Clay County Administration Building

300 W 4th St., Spencer IA 51301

712-264-3987

Clay County Emergency Medical Services

Clay County Administration Building

300 W 4th St., Spencer, IA 51301

712-262-8165

Clay County Veterans Affairs Office

337 10th Street SW, Spencer, IA 51301

712-262-5547

www.co.clay.ia.us

EMPLOYMENT

Aventure Staffing

511 N Grand Ave. Spencer, IA 51301

712-262-5990

www.aventure.com

Employment Connections

905 S. Grand Ave. Spencer, IA 51301

712-262-9077

www.ecijobs.com

Iowa Work Force Development

217 W. 5th St. Spencer, IA 51301

712-262-1971

www.iowaworkforcedevelopment.gov

Iowa Vocational Rehabilitation Services

217 W 5th St., Spencer, IA 51301

712-262-9585

Sunshine Services Inc.

1106 E. 9th St., Spencer, IA 51301

712-262-7805

FINANCIAL ASSISTANCE

Clay County Department of Human Services

217 W. 5th St. Spencer, IA 51301

712-262-3586 or 1-866-536-2749

Clay County Farm Service Agency

SW Plaza, 306 11th St., Spencer IA 51301

712-262-2546

Clay County Veterans Affairs
300 W. 4th St. Spencer, IA 51310
712-262-5547
www.co.clay.ia.us

Social Security Administration
1610 12th Ave. SW Spencer, IA 51301
1-866-273-6050
www.ssa.gov

Upper Des Moines Opportunity – Clay County Outreach
2512 Hwy Blvd., Spencer, IA 51301
712-262-7409
www.udmo.com/clay

FINANCIAL COUNSELING

Better Business Bureau
515-243-8137

Consumer Protection Division
Attorney General 515-281-5926 or 1-888-777-4590
Email: consumer@ag.iowa.gov
www.iowaattorneygeneral.gov

Iowa Concern.....1-800-447-1985
Financial questions, legal issues, family transitions, stress, &
disaster.
www.extension.iastate.edu/iowaconcern

U.S. Dept. of Veteran’s Affairs National Office...1-800-827-1000
www.va.gov
Local Office: 1850 Royal Ave., Spirit Lake, IA 51360
General: 712-336-6400, Mental Health: 605-333-6850

FOOD

Clay County Dept. of Human Services

217 W. 5th St. Spencer, IA 51301

712-262-3586 or 1-866-536-2749

Clay County Food Pantry

Upper Des Moines Opportunity, Inc.

2512 Hwy Blvd., Spencer, IA 51301

712-262-7409

www.udmo.com

ISU Extension and Outreach Answer Line

Information on Food, Home and Family Topics

1-800-262-3804

Meals on Wheels

800 21st Street, Spirit Lake, IA 51360

712-336-4444

www.mealsonwheelsamerica.org

Spencer Area Activity Center / Senior Center

104 East 4th St. Spencer, IA 51301

712-262-1782

Women, Infants & Children (WIC)

Upper Des Moines Opportunity, Inc.

101 Robins St., Graettinger, IA 51342

800-245-6151 or 712-859-3885

Local: www.udmo.com/Wic

National: www.fns.usda.gov/wic

HEALTH CONCERNS

Alzheimer's Association

1-800-272-3900

American Cancer Society in Iowa

1-800-227-2345

www.cancer.org

American Foundation for the Blind

www.afb.org

Birthright

605 Grand Ave., Spencer, IA 51301

712-262-8271

Hawk-i

Children 0-18 income eligible, Health Insurance.

1-800-257-8563 or Hawki@dhs.state.ia.us

www.dhs.iowa.gov/hawki

Healthy Families of America

1000 S 2nd St., Cherokee, IA 51012

312-663-3520

www.healthyfamiliesamerica.org

Iowa Compass Center for Disabilities and Development

100 Hawkins Dr. #S295, Iowa City, IA 52242

1-800-779-2001

www.iowacompass.org

Iowa Dental Association

515-331-2298 or 1-800-828-2181

www.iowadental.org

Iowa Department of Human Services

Medicaid/Title 19/Hawk-I

1900 North Grand Ave. Ste. E-8, Spencer, IA 51301

712-262-3586 or 1-800-972-2017

www.dhs.iowa.gov

Iowa Helpline

1-855-800-1239 (call or text)

Lion's Hearing Aid Bank

515-232-2215 or info@iowalions.org

www.iowalions.com

Medicare

SHIIP Officer-Spencer Hospital-712-264-6198

General Info: 1-800-633-4227

1-800-351-4664

www.medicare.gov

Planned Parenthood

6511 West 41st Street, Sioux Falls, SD 57106

605-361-5100

www.plannedparenthood.org

Spencer Hospital - Abben Cancer Center Support Group

1200 1st Ave. E. Spencer, IA 51301

www.spencerhospital.org

Spencer Hospital - Child Health Specialty Clinics

1200 1st Ave. E. Spencer, IA 51301

712-264-6362 or 1-877-270-9386

www.chsciowa.org

Spencer Hospital - Hospice of NW Iowa

1200 1st Ave. E. Spencer, IA 51301

712-264-6198

HOUSING

Cherish Center

Parenting Programs Mentoring and Counseling, Maternity Home
1004 22nd Street, PO Box 1003 Milford IA 51355
712-338-3333 or info@cherishcenter.org

Clay County Environmental Health

300 W. 4th St. Spencer, IA 51301
712-262-8165

Community Housing Initiatives

14 W. 21st St. Ste.3, Spencer, IA 51301
712-262-5965
www.chihousing.com

Discovery House

1411 Hill Ave. Spirit Lake, IA 51360
712-336-5340
www.mydiscoveryhouse.com

Northwest Iowa Regional Housing Authority

2016 Highway Blvd. Ste. N, Spencer, IA 51301
712-262-7460

LEGAL SERVICES

Consumer Protection Division – Attorney General

1-515-281-5926 or 1-888-777-4590
Email: consumer@ag.iowa.gov
www.iowaattorneygeneral.gov

Iowa Civil Rights Commission

515-281-4121 or 1-800-457-4416

www.icrc.iowa.gov

Iowa Concern Hotline

Financial questions, legal issues, family transitions
1-800-447-1985

Iowa Legal Aid

507 7th St. Ste. 402, Sioux City, IA 51101
712-277-8686 or 1-800-532-1275
www.iowalegalaid.org

Iowa Mediation Service

110 W. 4th St., Suite 205 Spencer, IA 51301
712-262-7007
www.iowa.mediationservice.com

Iowa State Bar Association

Lawyer Referral Service
515-243-3179
www.iowabar.org

Legal Hotline for Older Iowans

800-992-8161 or hotline@iowalaw.org
www.iowalegalaid.org

University of Iowa Legal Clinic

College of Law
Iowa City, IA 52242
319-335-9034
www.law.uiowa.edu/clinic

MEDICAL EQUIPMENT

Good Samaritan Society

Home Care
1710 Lincoln Ave., Ste. A, Spirit Lake, IA 51360
712-336-3412 or 1-800-832-5342

www.good-sam.com

Sanford Home Medical

2317 Circle Dr., Spirit Lake, IA 51360
712-336-9363 or 1-866-838-8934

VFW (Veterans of Foreign Wars)

15 E. 21st St. Spencer IA 51301
712-262-7481

SCHOOL DISTRICTS

Clay Central Everly Community Schools

401 Church St., Royal, IA 51357
712-933-2241

www.claycentraleverly.org

Sioux Central Community Schools

4440 US Highway 71 Sioux Rapids, IA 50585
712-283-2571

www.siouxcentral.org

Spencer Community Schools

23 E. 7th St. Spencer, IA 51301
712-262-8950

www.spencerschools.org

Spencer High School

800 East 3rd St., Spencer, IA 51301
712-262-1700

Spencer Middle School

1400 10th Ave. East, Spencer, IA 51301
712-262-3345

Lincoln Elementary

615 4th Ave. SW, Spencer, IA 51301

712-262-3752

Fairview Elementary

1508 5th Ave. East, Spencer, IA 51301

712-262-4842

Johnson Elementary

724 West 9th St., Spencer, IA 51301

712-262-2710

SENIOR CITIZENS

AARP

1-800-523-5880

www.aarp.org

Elderbridge Area Agency on Aging

22 North Georgia, Suite 216, Mason City, IA 50401

641-424-0678 or 1-800-243-0678

www.elderbridge.org

RSVP Volunteer Program

1900 N. Grand Ave. Spencer, IA 51301

712-262-8858

Social Security

1610 12th Ave. SW Spencer, IA 51301

1-866-273-6050

www.ssa.gov

Spencer Area Activity Center / Senior Center

104 East 4th St. Spencer, IA 51301

712-262-1782

SUBSTANCE ABUSE

Alcoholics Anonymous

www.aa.org

Positively Spencer Youth

Substance Use and Abuse Prevention Coalition

P.O. Box 1118 Spencer, IA 51301

712-580-3833 or info@positivelyyouth.org

Rosecrance Jackson Centers

(formerly Jackson Recovery)

1713 McNaughton Way, Spencer IA 51301

712-584-2030 or 1-800-472-9018

www.rosecrancejackson.org

Substance Abuse and Mental Health Services Helpline

1-800-662-4357

TRANSPORTATION

Rides: Regional Transit Authority

522 10th Ave. E. Spencer, IA 51301

1-800-358-5037 or 712-262-7920

www.nwiarides.org

ISU Extension and Outreach Hotlines

AnswerLine

1-800-262-3804

www.extension.iastate.edu/humansciences/answerline

Beginning Farmer Center

1-877-232-1999

Healthy Families

1-800-369-2229

www.womenshealthiowa.info

Hortline

515-294-3108

www.yardandgarden.extension.iastate.edu

Iowa 2-1-1

2-1-1

Resource referral for housing, health, food, family, transportation, employment, education, and legal assistance.

www.211iowa.org

Teen Line

1-800-443-8336

Numbers to Know

IOWA STATE UNIVERSITY™

Extension and Outreach

This resource guide is updated once per year. If you have any additions or changes, please contact the Clay County Extension Office.

For additional copies, please go to the Iowa State University Extension and Outreach, Clay County office or website.

Iowa State University Extension and Outreach Clay County

110 West 4th Street
Spencer, IA 51301
(712)262-2264

xclay@iastate.edu

www.extension.iastate.edu/clay

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