

Resources for **Clay County** Families



**Area organizations and
services with programs to
assist families.**

www.extension.iastate.edu/clay

IOWA STATE UNIVERSITY
Extension and Outreach

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EMERGENCY NUMBERS

Ambulance, Fire, Police (911)

712-262-2151

Clay County Crime Stoppers

Website: www.claycountycs.org

Clay County Sheriff's Office

3121 W 4th Street, Spencer, IA 51301

712-262-3221

Everly Fire Department

712-834-2543

Poison Control..... 1-800-222-1222

Website: www.poison.org

Spencer Fire Department

10 Grand Ave., Spencer, IA 51301

712-580-7240

Spencer Hospital Emergency Room

1200 1st Ave. East, Spencer, IA 51301

712-264-6198

ABUSE

CAASA - Centers Against Abuse and Sexual Assault

1-877-362-4612 (24hr line) or 712-262-4612

Website: www.caasaonline.org

Child Abuse & Neglect Reporting DHS

1-800-362-2178 (hotline)

Children & families of Iowa (Domestic Abuse Hotline)

515-243-6147

Website: www.cf Iowa.org

Clay County Department of Human Services

1900 North Grand Avenue, Ste. E-8, Spencer, IA 51301

712-262-3586 or 1-866-536-2749

E-mail: CCLay01@dhs.state.ia.us

Website: www.dhs.iowa.gov

Elderbridge Area Agency on Aging

Elder Abuse Prevention and Awareness

714 10th Avenue East, Spencer, IA 51301

712-262-1775 or 1-800-243-0678

Website: www.elderbridge.org

Iowa Sexual Abuse Hotline

1-800-284-7821

Website: rvap.uiowa.edu/isah/

Prevent Child Abuse Iowa

515-244-2200

Website: www.pcaiowa.org

Report Abuse (Department of Human Services)

1-800-362-2178

BEHAVIORAL HEALTH/COUNSELING SERVICES

ATLAS of Spencer

816 S Grand Ave., Spencer, IA 51301

712-580-3277 or e-mail: atlasofspencer@gmail.com

Website: www.atlasofspencer.com

Bets Off

1-800-BETSOFF

Website: 888betsoff.com

National Alliance on Mental Illness (NAMI) of Northwest Iowa

215 4th St., Ste. 6, Spencer, Iowa 51301

712-262-9438 or e-mail: namiofnwia@gmail.com

Website: www.naminwia.org

National Suicide Prevention Life Line

1-800-273-8255

New Perspectives Counseling

20 W. 6th St. #11

Spencer, IA 51301

712-580-8306 or e-mail: newperspectives@smunet.net

Website: www.kathybrandtcounseling.com

Northwest Iowa Counseling Associates

20 W. 4th Street Spencer, IA

712-262-6111

Website: northwestiowacounseling.com

Seasons Center for Behavioral Health

201 E. 11th St. Spencer, IA 51301

712-262-2922 or 800-242-5101

24/7 Crisis Line: 844-345-4569

Email: info@seasonscenter.org

Website: www.seasonscenter.org

Spencer Psychiatric & Counseling Services

20 West 6th St. Ste. 306, Spencer, IA 51301

712-580-3882

Teen Line (open 6-9pm)

310-855-HOPE or 800-852-8336

Text: TEEN to 839863

Website: www.teenlineonline.org

CHILDREN'S SERVICES

Autumn's Center

Serving children and families with comprehensive behavioral health services for children ages 0-21.

120 E 5th Street, Spencer IA 51301

800-242-5101

Website: www.seasonscenter.org

Cherish Center

Parenting Programs Mentoring and Counseling

1004 22nd Street, Milford IA 51355

712-338-3333 or e-mail: info@cherishcenter.org

Website: www.cherishcenter.org

Child Find of America

1-800-IAM-LOST (1-800-426-5678)

E-mail: information@childfindofamerica.org

Website: www.childfindofamerica.org

Child Health Specialty Clinic-Spencer Hospital

1200 1st Ave. E. Spencer, IA 51301

712-264-6362 or 1-877-270-9386

Website: www.chsciowa.org

Clay County Department of Human Services

1900 North Grand Avenue, Ste. E-8, Spencer, IA 51301

712-262-3586 or 1-866-536-2749

E-mail: CCLay01@dhs.state.ia.us

Iowa website: www.dhs.iowa.gov

WIC website: www.idph.iowa.gov/wic

Hawk-I (Children 0-18 income eligible Health Insurance)

1-800-257-8563 or Hawki@dhs.state.ia.us

Website: www.dhs.iowa.gov/hawki

Head Start

Jefferson School

411 E. 10th St. Spencer, IA 51301

712-264-8859 or 800-245-6151

Website: www.udmo.com

Healthy Families of America

1000 S 2nd St., Cherokee, IA 51012

712-225-2129

www.healthyfamiliesamerica.org

Iowa Child Care Resource and Referral

Assists in finding quality Childcare in your area

1-855-244-5301 or e-mail: childcare@caeiowa.org

Website: www.iowaccrr.org

Iowa Department of Public Health-Iowa Healthy Families Line

Provides Information on Maternal, Child and Family Services

1-800-369-2229

Iowa Department of Public Health Iowa Teen Line

Provides Health Information and Referral for Adolescents

1-800-443-8336

Juvenile Court Services

215 W. 4th St., Suite 5, Spencer, IA 51301

712-262-5938

Lutheran Services in Iowa

Children, Youth and Family Programs

12 East 5th Street, Spencer IA 51301

712-262-4083

Website: www.lsiowa.org

National Center for Missing & Exploited Children

1-800-843-5678

Website: www.missingkids.com

National Child Safety Council

1-800-327-5107 or 517-764-6070

Website: www.nationalchildsafetycouncil.org

National Runaway Safeline

Resources for parents, youth, & teens.

1-800-786-2929 (1-800-RUNAWAY)

Website: www.1800RUNAWAY.org

Positively Spencer Youth

Substance Use and Abuse Prevention Coalition

P.O. Box 1118 Spencer, IA 51301

712-580-3833 or e-mail: info@positivelyyouth.org

Website: positivelyyouth.com

Shriner's Hospital Referral

1-800-237-5055

Website: www.shrinershospitalsforchildren.org

Spencer Hospital - Community & Public Health Services

(Home Health Care, Best Care for Better Babies...)

116 East 11th Street, Spencer, IA 51301

712-264-8300 Ext. 6380

Website: www.spencerhospital.org

Spencer Hospital

1200 1st Ave. E. Spencer, IA 51302

712-264-3500

Website: www.spencerhospital.org

EDUCATION SERVICES

Cherish Center

Parenting Programs Mentoring and Counseling
1004 22nd Street, Milford IA 51355
712-338-3333 or e-mail: info@cherishcenter.org
Website: www.cherishcenter.org

Head Start

Jefferson School
411 E. 10th St. Spencer, IA 51301
712-264-8859 or 800-245-6151
Website: www.udmo.com

Iowa Child Care Resource and Referral

Assists in finding quality Childcare in your area
1-855-244-5301 or e-mail: childcare@caeiowa.org
Website: www.iowaccrr.org

Iowa Lakes Community College

(Algona, Emmetsburg, Estherville, Spencer, & Spirit Lake)
3200 College Drive Emmetsburg, IA 50536
1-800-521-5054
Website: www.iowalakes.edu

ISU Online and Distance Learning

515-294-2331 or e-mail distance@iastate.edu
Website: www.distance.iastate.edu

Iowa Vocational Rehabilitation Services

217 W 5th St., Spencer, IA 51301
712-262-9585
Website: www.ivrs.iowa.gov

Prairie Lakes AEA

23 E. 7th St. Spencer, IA 51301
866-540-3858
Website: www.plaea.org

EDUCATION/SCHOOL DISTRICTS

Clay Central Everly Community Schools

401 Church St., Royal, IA 51357

712-933-2241

Website: www.claycentraleverly.org

Iowa Great Lakes Lutheran School

1311 East 18th Street, Spencer, IA 51301

712-262-8237

Website: www.iglls.org

Sacred Heart Catholic School

1111 4th Avenue W, Spencer, IA 51301

712-262-6428

Website: spencersacredheartschool.com

Sioux Central Community Schools

4440 US Highway 71 Sioux Rapids, IA 50585

712-283-2571

Website: www.siouxcentral.org

Spencer Community Schools

23 E. 7th St. Spencer, IA 51301

712-262-8950

Website: www.spencerschools.org

Spencer High School

800 East 3rd St., Spencer, IA 51301

712-262-1700

Spencer Middle School

1400 10th Ave. East, Spencer, IA 51301

712-262-3345

Lincoln Elementary

615 4th Ave. SW, Spencer, IA 51301

712-262-3752

Fairview Elementary

1508 5th Ave. East, Spencer, IA 51301

712-262-4842

Johnson Elementary

724 West 9th St., Spencer, IA 51301

712-262-2710

EMERGENCY & DISASTER ASSISTANCE

Clay County Community Services

Clay County Courthouse

215 W. 4th St., Suite 6 Spencer, IA 51301

712-262-9438

Website: www.co.clay.ia.us

Clay County Emergency Management

Clay County Administration Building

300 W. 4th St. Spencer, IA 51301

712-264-3987

Clay County Emergency Medical Services

Clay County Administration Building

300 W 4th St., Spencer, IA 51301

712-262-8165

Clay County Veterans Affairs Office

337 10th Street SW, Spencer, IA 51301

712-262-5547

Website: www.co.clay.ia.us

Red Cross

4200 War Eagle Drive, Sioux City, IA 51109

712-252-4081 Website: www.redcross.org

Salvation Army

402-898-5942

Website: www.salvationarmyusa.org

EMPLOYMENT

Aventure Staffing

511 N Grand Ave. Spencer, IA 51301

712-262-5990

Website: www.aventure.com

Employment Connections

905 S. Grand Ave. Spencer, IA 51301

712-262-9077 or e-mail ecisp@ecijobs.com

Website: www.ecijobs.com

Iowa Work Force Development

217 W. 5th St. Spencer, IA 51301

712-262-1971 or e-mail SpencerIowaWORKS@iwd.iowa.gov

Website: www.iowaworkforcedevelopment.gov

Iowa Vocational Rehabilitation Services

217 W 5th St., Spencer, IA 51301

712-262-9585

Website: www.ivrs.iowa.gov

FINANCIAL ASSISTANCE

Clay County Department of Human Services

1900 North Grand Ave., Ste. E-8, Spencer, IA 51301

712-262-3586 or 1-866-536-2749

E-mail: CCLay01@dhs.state.ia.us

Iowa website: www.dhs.iowa.gov

WIC website: www.idph.iowa.gov/wic

Clay County Farm Service Agency

SW Plaza, 306 11th St., Spencer IA 51301

712-262-2546

Website: www.fsa.usda.gov

Clay County Veterans Affairs

337 Tenth Street SW, Spencer, IA 51310

712-262-5547 or e-mail dsheasley@co.clay.ia.us

Website: www.co.clay.ia.us

Social Security Administration

1610 12th Ave. SW Spencer, IA 51301

1-866-273-6050 or TTY 1-800-325-0778

Website: www.ssa.gov

Upper Des Moines Opportunity – Clay County Outreach

2512 Hwy Blvd., Spencer, IA 51301

712-262-7409

Website: www.udmo.com/clay

FINANCIAL COUNSELING**Better Business Bureau**

515-243-8137

Website: www.bbb.org

Consumer Protection Division

Attorney General 515-281-5926 or 1-888-777-4590

Email: consumer@ag.iowa.gov

Website: www.iowaattorneygeneral.gov

Iowa Concern Hotline

1-800-447-1985 or 711 for TTY/TDD

Financial concerns, legal education, stress, crisis, & disaster.

E-mail: iowaconcern@iastate.edu

Website: www.extension.iastate.edu/iowaconcern/

U.S. Dept. of Veteran's Affairs National Office

Local Office: 1850 Royal Ave., Spirit Lake, IA 51360

General: 712-336-6400, Mental Health: 605-333-6850

National Office: 1-800-698-2411

Website: www.va.gov

FOOD

AnswerLine

1-800-262-3804

Website: www.extension.iastate.edu/humansciences/answerline

Food, Home and Family Topics-ISU Extension & Outreach

Clay County Department of Human Services

217 W. 5th St. Spencer, IA 51301

712-262-3586 or 1-866-536-2749

Email: CClay01@dhs.state.ia.us

Iowa: www.dhs.iowa.gov

WIC website: www.idph.iowa.gov/wic

Clay County Food Pantry

Upper Des Moines Opportunity, Inc.

2512 Hwy Blvd., Spencer, IA 51301

712-262-7409

Website: www.udmo.com

Food Bank of Iowa

Grand Avenue Community Outreach

605 N Grand Ave., Spencer, IA 51301

712-580-4732

Website: www.foodbankiowa.org

Good News Community Church

1010 Julia Street, Okoboji, IA 51355

712-332-5698

Meals on Wheels

800 21st Street, Spirit Lake, IA 51360

712-336-4444

Website: www.mealsonwheelsamerica.org

Spencer Area Activity Center / Senior Center

104 East 4th St. Spencer, IA 51301

712-262-1782

Spencer Mobile Pantry

1910 10th Ave., Spencer, IA 51301

515-564-0330

Women, Infants & Children (WIC)

Upper Des Moines Opportunity, Inc.

101 Robins St., Graettinger, IA 51342

800-245-6151 or 712-859-3885

Local: www.udmo.com/Wic

Iowa: www.idph.iowa.gov/wic

National: www.fns.usda.gov/wic

HEALTH CONCERNS

Alzheimer's Association

1-800-272-3900

Website: www.alz.org

American Cancer Society

1-800-227-2345

Website: www.cancer.org

American Foundation for the Blind

Website: www.afb.org

Birthright

605 Grand Ave., Spencer, IA 51301

712-262-8271

International Helpline: 1-800-550-4900

Website: birthright.org/spencer

Hawk-i

Children 0-18 income eligible health insurance.

1-800-257-8563 or Hawki@dhs.state.ia.us

Website: www.dhs.iowa.gov/hawki

Iowa Compass Center for Disabilities and Development

Connecting people with disabilities & complex health related needs to services and supports in your community.

100 Hawkins Dr. #S295, Iowa City, IA 52242

1-800-779-2001

Website: www.iowacompass.org

Iowa Dental Association

515-331-2298 or 1-800-828-2181

Website: www.iowadental.org

Iowa Department of Human Services, Clay County

Medicaid/Title 19/Hawk-I

1900 North Grand Ave. Ste. E-8, Spencer, IA 51301

712-262-3586 or 1-800-972-2017

E-mail: CCLay01@dhs.state.ia.us

Iowa website: www.dhs.iowa.gov

WIC website: www.idph.iowa.gov/wic

Lions Clubs of Iowa

Hearing & Vision Support Services

515-232-2215 or e-mail info@iowalions.org

Website: www.iowalions.com

Medicare

General Info: 1-800-633-4227

SHIIP-(Senior Health Insurance Information Program)

Spencer Hospital-712-264-6198

National: 1-800-351-4664

Website: www.medicare.gov

Planned Parenthood

Sioux City, Sioux Falls, and Mankato

877-811-7526 Website: www.plannedparenthood.org

Spencer Hospital

1200 1st Ave. E. Spencer, IA 51301

712-264-6198

Website: www.spencerhospital.org

Spencer Hospital - Abben Cancer Center

1200 1st Ave. Spencer, IA 51301

712-264-6550

Website: www.spencerhospital.org

Spencer Hospital - Child Health Specialty Clinics

1200 1st Ave. E. Spencer, IA 51301

712-264-6362 or 1-877-270-9386

Website: www.chsciowa.org

Sunshine Services Inc.

1106 E. 9th St., Spencer, IA 51301

712-262-7805

HOUSING

Cherish Center

Parenting Programs Mentoring and Counseling

1004 22nd Street, Milford IA 51355

712-338-3333 or e-mail: info@cherishcenter.org

Website: www.cherishcenter.org

Clay County Environmental Health

Administration Building, 300 W. 4th St. Spencer, IA 51301

712-262-8165

Website: claycounty.iowa.gov

Community Housing Initiatives

14 W. 21st St. Ste.3, Spencer, IA 51301

712-262-5965

Website: www.chihousing.com

Discovery House

1411 Hill Ave. Spirit Lake, IA 51360

712-336-5340

Website: www.mydiscoveryhouse.com

Northwest Iowa Regional Housing Authority
2016 Highway Blvd. Ste. N, Spencer, IA 51301
712-262-7460

LEGAL SERVICES

Consumer Protection Division

Attorney General 515-281-5926 or 1-888-777-4590

Email: consumer@ag.iowa.gov

Website: www.iowaattorneygeneral.gov

Iowa Civil Rights Commission

515-281-4121 or 1-800-457-4416

Website: icrc.iowa.gov

Iowa Concern Hotline

1-800-447-1985 or 711 for TTY/TDD

Financial concerns, legal education, stress, crisis, & disaster.

E-mail: iowaconcern@iastate.edu

Website: www.extension.iastate.edu/iowaconcern/

Iowa Legal Aid

1-800-532-1275

Website: www.iowalegalaid.org

Iowa Mediation Service

515-331-8081

Website: www.iowamediationservice.com

Iowa State Bar Association

Lawyer Referral Service

515-243-3179 or e-mail isba@iowabar.org

Website: www.iowabar.org

Legal Hotline for Older Iowans

800-992-8161

Website: www.iowalegalaid.org

MEDICAL EQUIPMENT

Good Samaritan Society- Home Care

1710 Lincoln Ave., Ste. A, Spirit Lake, IA 51360

712-336-3412 or National 866-928-1635

Website: www.good-sam.com

Sanford Home Medical

2317 Circle Dr., Spirit Lake, IA 51360

712-336-9363 Website: www.sanfordhealth.org

SENIOR CITIZENS

AARP

888-687-2277

Website: www.aarp.org

Elderbridge Agency on Aging

714 10th Avenue East, Suite 1, Spencer, IA 51301

712-262-1775 or 1-800-243-0678

Website: www.elderbridge.org

RSVP Volunteer Program

Iowa Lakes Community College-Spencer

712-262-8633 Ext. 8633

Social Security Administration

1610 12th Ave. SW Spencer, IA 51301

1-866-273-6050 or TTY 1-800-325-0778

Website: www.ssa.gov

Spencer Area Activity Center / Senior Center

104 East 4th St. Spencer, IA 51301

712-262-1782

SUBSTANCE ABUSE

Alcoholics Anonymous

Website: www.aa.org

712-252-1333-Sioux City Office

Positively Spencer Youth

Substance Use and Abuse Prevention Coalition

P.O. Box 1118 Spencer, IA 51301

712-580-3833 or e-mail: info@positivelyyouth.org

Website: positivelyyouth.com

Rosecrance Jackson Centers

1713 McNaughton Way, Spencer IA 51301

712-584-2030 or 1-800-472-9018

Website: www.rosecrancejackson.org

Substance Abuse and Mental Health Services Helpline (SAMHSA)

1-800-662-4357 (24/7 Helpline)

Website: www.samhsa.gov

TRANSPORTATION

Rides: Regional Transit Authority

522 10th Ave. E. Spencer, IA 51301

1-800-358-5037 or 712-262-7920

Website: www.nwiarides.org

HOTLINES & RESOURCES

24/7 Crisis/talk Line

844-345-4569

AnswerLine

1-800-262-3804

Website: www.extension.iastate.edu/humansciences/answerline

Food, Home and Family Topics-ISU Extension & Outreach

Beginning Farmer Center

1-877-232-1999

Iowa 2-1-1

Resource referral for housing, health, food, family, transportation, employment, education, and legal assistance.

Website: www.211iowa.org Phone: 2-1-1

Iowa Concern Hotline

1-800-447-1985 or 711 for TTY/TDD

Financial concerns, legal education, stress, crisis, & disaster.

E-mail: iowaconcern@iastate.edu

Website: www.extension.iastate.edu/iowaconcern/

Iowa Crisis Chat

1-855-325-4296

Website: www.iowacrisischat.org

National Suicide Prevention Lifeline

1-800-273-8255

Teen Line (open 6-9pm)

310-855-HOPE or 800-852-8336

Text: TEEN to 839863

Website: www.teenlineonline.org

Numbers to Know

IOWA STATE UNIVERSITY™

Extension and Outreach

This resource guide is updated once per year. If you have any additions or changes, please contact the Clay County Extension Office.

For additional copies or to report any changes to this book, please go to:

Iowa State University Extension and Outreach Clay County

110 West 4th Street

Spencer, IA 51301

(712)262-2264

xclay@iastate.edu

www.extension.iastate.edu/clay

(1/2021)

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