

# **Cass County Urgent Need Community Resource Guide**

**IOWA STATE UNIVERSITY**  
Extension and Outreach  
**Healthy People. Environments. Economies.**



## **Compiled in Partnership By:**

**Cass County ISU Extension**  
**805 West 10<sup>th</sup> Street**  
**Atlantic, Iowa 50022**  
**712-243-1132**

**Healthy Cass County Coalition**  
**1408 East 10<sup>th</sup> Street**  
**Atlantic, Iowa 50022**  
**712-243-7546**

**Updated: May 2018**

## LOCAL RESOURCES

### Anita Food Pantry

Amount of Food Provided: 5 days  
Visits permitted: Once per month  
Documentation Required: Referral from provider, clergy, or other professional  
Phone: (712) 762-4418  
Address: 777 Main St., Anita, IA 50020  
Hours: 3rd Saturday, 9:00am - 12:00pm

### Atlantic Food Pantry

Amount of Food Provided: 2 weeks  
Visits permitted: Seniors-once per month and All others-6 times per year or emergency exceptions  
Documentation Required: Proof of residence  
Phone: (712) 243-5019  
Address: 19 W. 4th St., Atlantic, IA 50022  
Hours: Thursdays, 1:00pm - 3:00pm

### Atlantic Ministerial Association

A network of church ministers with access to resources to help those in need.  
Phone: (712) 243-2927

### Atlantic Police Department

Phone: (712) 243-3512  
Address: 23 E. 4th St., Atlantic, IA 50022

### Cass County Department of Human Services

Phone: (712) 243-4401  
Address: 601 Walnut St., Atlantic, IA 50022

### Cass County ISU Extension

Provides unbiased research based information for family, home, business, community or farm  
Phone: (712) 243-1132  
Address: 805 W. 10th St., Atlantic, IA 50022

### Cass County Memorial Hospital

Provides well-coordinated, comprehensive, local healthcare needs for all.  
Phone: (712) 243-3250  
Address: 1501 E. 10th St., Atlantic, IA 50022

### Catholic Charities Phoenix House

Comprehensive services to domestic violence and sexual assault survivors including individual and group counseling, 24/7 crisis response shelter.  
Phone: (712) 328-0266 or 1 (888) 612-0266

### Connections Area Agency on Aging

Serves aging lowans and 18 and older with disabilities and their caregivers through information, assistance, service coordination and resources for independence.  
Phone: 1 (800) 432-9209  
Address: 300 W. Broadway Suite 240, Council Bluffs, IA 51503  
Website: [www.connectionsaaa.org](http://www.connectionsaaa.org)

### Crossroads of Western Iowa

Provides supported living, adult day services, and employment opportunities for adults with disabilities and serious mental illness  
Phone: (712) 243-2668  
Address: 2307 S. Olive St., Atlantic, Iowa 50022  
Website: [www.explorecrossroads.com](http://www.explorecrossroads.com)

### Cumberland Care & Share Food Pantry

Phone: (712) 774-5659  
Address: 500 Main St, Cumberland, IA 50843  
Hours: 1st & 3rd Wednesday, 4:00pm- 6:00pm

### Heartland Family Services

Serving individuals of all ages to strengthen individuals and families in our community through education, counseling, and support services.  
Phone: 1 (800) 422-1407  
Website: [www.heartlandfamilyservice.org](http://www.heartlandfamilyservice.org)

### Lord's Cupboard of Griswold

Amount of Food Provided: 1 week  
Visits permitted: As needed  
Documentation Required: None  
Phone: (712) 778-2312  
Address: 100 Cass St., Griswold, IA 51535  
Hours: 2nd and 4th Tuesday, 1:00pm - 2:00pm

### Lutheran Services of Iowa

Licensed therapist provides counseling for children and adolescents. Expertise in trauma-informed care, adverse childhood experiences, sexual assault crisis advocacy, health promotion and education. Accepts both Medicaid and private insurance.  
Phone: (712) 323-1558  
Website: [www.lsiowa.org](http://www.lsiowa.org)

### Meals on Wheels

Fresh meal delivered daily around noon within Atlantic city limits. Offered Monday through Friday, cost of \$3.50 per meal.

Phone: (712) 250-0036

### Southwest Iowa Transit Agency

Offers safe, affordable, reliable transportation for your transit needs.

Phone: 1 (800) 842-8065 or (712) 243-2518

Website: [www.swipco.org/transit-swita](http://www.swipco.org/transit-swita)

### Southwest Iowa Mental Health Center

Specialized areas of expertise include child and adolescent psychiatry, family therapy, psychological testing, psychotherapy and marital therapy. Fees for services depend upon family size, gross income and county of residence.

Address: 1500 E. 10th St., Atlantic, IA 50022

Phone: (712) 243-2606

### Therapy Place, Inc.

Licensed therapists and psychiatric nurse practitioners offering psychotherapy, psychiatric, state funded and other services.

Phone: (712) 254-9018

Website: [www.therapyplaceinc.com](http://www.therapyplaceinc.com)

### Transitional Services of Iowa

Services assisting children and families who are struggling with behavioral, substance abuse or other issues and needing support and assistance.

Phone: (712) 243-7089

Website: [www.transitionalservicesofiowa.org](http://www.transitionalservicesofiowa.org)

### West Central Community Action

Assists low-income families in becoming self-sufficient. Provides services including WIC, heat assistance, childcare referral, head start, senior aide and more.

Phone: (712) 243-5421

Address: 304 Chestnut St., Atlantic, IA 50022

Website: [www.westcentralca.org](http://www.westcentralca.org)

### Zion Recovery Services

Provides substance abuse intervention and recovery services for individuals and families.

Phone: (712) 243-5091

Address: 1500 E. 10th St., Atlantic, IA 50022

Website: [www.zionrecovery.org](http://www.zionrecovery.org)

## **CASS COUNTY GOVERNMENT SERVICES**

Address: 5 W. 7th St., Atlantic, IA 50022

Website: [www.atlanticiowa.com/county](http://www.atlanticiowa.com/county)

### Cass County Attorney

Phone: (712) 243-4504

### Cass County General Relief

Phone: (712) 243-4424

### Cass County Public Health

Phone: (712) 243-7546

Address: 1408 E. 10th St., Atlantic, IA 50022

### Cass County Sheriff

Phone: (712) 243-2206

### Cass County Veterans Affairs

Phone: (712) 243-6662

### Guthrie County Environmental Health

Phone: (641) 747-8320

Address: 2002 State St., Guthrie Center, 50115

## **STATE/REGIONAL SERVICES**

### Alcoholics Anonymous

A fellowship of men and women who share their experience, strength and hope that they may solve their common problem and help others recover from alcoholism. Visit the website for meeting information.

Phone: (712) 328-9979

Website: [www.aa-iowa.org/index.php?id=103](http://www.aa-iowa.org/index.php?id=103)

### Green Hills AEA

Collaboratively advocate for families, communities and schools to help them achieve their goals by providing dedicated professional consultation and quality system-wide supports. Helps children from birth to age 21.

Phone: (712)-366-0503

Website: [www.ghaea.org](http://www.ghaea.org)

### Iowa Department of Human Services

Provides programs and services to help Iowans achieve healthy, safe, stable, and self-sufficient lives.

Phone: 1 (800) 972-2017

Hours: 24 hours a day, 7 days a week

Website: [www.dhs.iowa.gov](http://www.dhs.iowa.gov)

### Iowa FOCUS

Provides supported community and home-based living that helps with daily living needs for individuals with disabilities, chronic mental illness or brain injury.

Phone: (712)-323-4024

Website: [www.iowafocus.com](http://www.iowafocus.com)

### Iowa Legal Aid

Provides free legal help with civil law problems for eligible low income Iowans.

Phone: 1 (800) 532-1275

Website: [www.iowalegalaid.org](http://www.iowalegalaid.org)

### Iowa Workforce Development

State agency committed to providing employment services for individual job seekers.

Phone: (866) 239-0843

Website: [www.iowaworkforcedevelopment.gov](http://www.iowaworkforcedevelopment.gov)

### Poison Control Center

24-hour telephone guidance for poison emergencies is provided, free of charge to prevent poisonings, save lives, and limit injury from poisoning

Phone: 1 (800) 222-1222

Website: [www.poison.org](http://www.poison.org)

### SIRHA - Southern Iowa Regional Housing Authority

Provides rent assistance or rent subsidy to low income individuals, families, elderly or disabled who meet qualifying guidelines for a variety of programs offered.

Phone: (641) 782-8585

Website: [www.sirha-ia.org](http://www.sirha-ia.org)

### Your Life Iowa

Provides confidential help with suicide prevention, problem gambling and substance abuse issues, including drugs and alcohol.

Phone: (855) 581-8111

Website: [www.yourlifeiowa.org](http://www.yourlifeiowa.org)

## **HOTLINES**

### Boys and Girls Town Hotline

Helping children, family and communities suffering from abuse, addiction, abandonment or violence.

Phone: 1 (800) 448-3000

Website: [www.boystown.org/hotline](http://www.boystown.org/hotline)

### Iowa Mortgage Help Hotline

Statewide referral hotline, foreclosure intervention, negotiation and mediation services with loan servicers and lenders.

Phone: (877) 622-4866

Website: [www.iowamortgagehelp.com](http://www.iowamortgagehelp.com)

### ISU Extension and Outreach AnswerLine

Provides information and resources for consumers with home and family questions such as food safety, preparation, cleaning and more.

Phone: 1 (800) 262-3804

Website:

[www.extension.iastate.edu/humansciences/answerline](http://www.extension.iastate.edu/humansciences/answerline)

### Quitline Iowa

A free program that provides helpful tools, information and support throughout your quit tobacco process.

Phone: 1 (800) QUIT-NOW (784-8669)

Website: <https://iowa.quitlogix.org/>

### Runaway Hotline

If you are thinking of running from home, if you have a friend who has run away, or if you are a runaway ready to go home.

Phone: 1 (800) RUNAWAY or text 66008

Website: [www.1800RUNAWAY.org](http://www.1800RUNAWAY.org)

### Iowa DHS Child and Dependent Adult Abuse Hotline

Confidential reporting and assessment of suspected abuse against children and dependent adults in Iowa.

Phone: 1 (800) 362-2178

Website: [www.dhs.iowa.gov/report-abuse-and-fraud](http://www.dhs.iowa.gov/report-abuse-and-fraud)

### State of Iowa Sexual Abuse Hotline

Provides free, confidential, trauma-informed service for people in Iowa affected by sexual violence.

Phone: 1 (800) 284-7821

Website: <https://isah.uiowa.edu/>

### Suicide Helpline

Provides 24/7, free and confidential support for people in distress, prevention and crisis resources, and best practices for professionals.

Phone: 1 (800) 273-8255

Website: [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

### Teen Line Iowa

For teens and those who care about teens; offering guidance and information on personal and health issues. Counseling and support for teens about their health, relationships, body, and sexuality.

Phone: 1 (800) 443-8336

Website: [www.extension.iastate.edu/teenline](http://www.extension.iastate.edu/teenline)

### Iowa Concern Line

A free, confidential resource to Iowans who need financial, legal, stress or crisis assistance.

Phone: 1 (800) 447-1985

Website: [www.extension.iastate.edu/iowaconcern](http://www.extension.iastate.edu/iowaconcern)