Frequently Asked Questions

Q: Can we share the results of the background screening with the applicant?
A: Absolutely not. If an applicant has questions about the background screening results or wants to see the report they should be given the phone number of First Advantage and speak with them directly; call 800-888-5773.

Q: Do pending charges or arrests show up on the background reports?
A: The information will be provided if the candidate has been found guilty or if the candidate has a pending court date. But if a candidate is arrested, but not convicted, that information will not be provided.

Q: What are the guidelines for decision making when background results have all green flags?
A: If the background report comes back with all green flags move forward with the approval process for both staff and volunteer applicants.

Q: What are the guidelines for decision making when background results include yellow flags?
A: Verify and/or correct the input data with the applicant first. Then, if needed, re-run the report.

Q: What are the guidelines for decision making when background results include red flags?
A: If at least one red flag appears on the applicant’s background report additional research by the council and/or personnel committee is required to determine if the cause(s) of the flag(s) are serious enough to disqualify the applicant for employment or as a volunteer. Depending on the reason of the red flag (speeding citations) the applicant may be approved with restrictions on their role (unable to transport others). The council and/or personnel committee should also consult with the office of County Services and program area risk management coordinator. The role of the County Services Unit along with the appropriate program coordinator is to ensure consistent interpretation of the degree of seriousness with the accommodation.
Any conviction should be examined in the light of the requirements of the position for which the applicant is being considered. For example, if the position involves handling money, crimes such as forgery, robbery and embezzlement are pertinent. Also, if the position would not require use of an automobile, speeding tickets may not be germane. A series of tickets, however, may imply a lack of judgment or maturity needed for some positions.

Q: What guidelines do we have for considering driving records?
A: If a volunteer or staff person will be transporting others, they are required to have a valid and current operator’s license. A volunteer and employee will not be allowed to transport others if the driving history record shows any of the following:

a. Two citations for a moving violation within the last 12 months.
b. Two accidents within the last 12 months where the driver was at fault or contributory.
c. One accident where the driver was at fault or contributory and one moving violation within the last 12 months.
d. Any citation for blood alcohol content within the last 12 months. Cases not yet resolved in the courts will be considered grounds for temporarily denying permission to transport others.
e. A licensing requirement for specialized motor vehicle insurance (i.e. SR) to operate a vehicle.
f. Conviction for reckless driving, driving with a suspended license, hit and run, leaving the scene of an accident, license suspension or other crime(s) that result in license suspension.
g. Conviction or charges pending due to a violation of statutes that affects his/her driver's license, or who has his/her driving privileges suspended, revoked, or barred for violations such statutes, including but not limited to Operating While Intoxicated, vehicular homicide or habitual violations, or any driving offense punishable as a felony.

Q: Are all criminal convictions grounds for denying employment or volunteer status?
A: The following crimes, and registrations or sanctions, or disclosures for any listed registrations or sanctions, will determine that an applicant 'does not meet' the criminal background screening criteria:

1. Any felony that includes an element of violence or of a sexual nature regardless of the amount of time since the offense, and any non-violent felony within the past five (5) years. Felony defined as any crime punishable by confinement greater than one year.
2. Any lesser crime involving force or threat of force against a person within the last ten (10) years.

3. Any lesser crime in which sexual relations is an element, including "victimless" crimes of a sexual nature (including but not limited to pornography, lewd conduct, and indecent exposure) regardless of the time since the offense.

4. Any lesser crime involving controlled substances (not paraphernalia or alcohol) within the last five (5) years.

5. Any lesser crime involving cruelty to animals within the last ten (10) years.

6. Any criminal offense which causes harm to a child regardless of the amount of time since the offense.

7. Any sex offender registrant.

8. Any child abuse registry registrant.

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