

Computers, unfortunately, speak a language all their own. That's okay, as long as they keep it to themselves. However, there are times that it'd be good to know what they're whining about—error messages. Here are some common error messages and the fix for them.

## Index is Out of Date

Inside the Blue Ribbon Data folder, there are numerous data files (think of them like they're Filemaker databases, all related to one another). Those files end in “.db”. For each data file, there's a corresponding “index” file (.px) whose purpose it is to keep track of changes to the files and speed up the sort and find processes. (Well, that's the general idea, anyway...) Sometimes the data file and the index file decide not to play nicely with one another... they don't “match” any more.

Datafix is a utility that's packaged with Blue Ribbon, and one of its purposes is to force the data file and the index to match up again.

### To run Datafix:

1. Go to your Start menu, Programs, Youth Enrollment, Datafix.
2. Select the database – By alias (the program will look to BDE Admin for the Data Path)
3. Select alias – WinYouth
4. Rebuild scope – Select Rebuild all tables (why not clean them all up at once?)
5. Check Pack tables
6. Click Start.
7. It will run through your files showing progress and finding any errors. Especially if your data folder is on the S: drive, this may take a few minutes.
8. If there are errors, you will see a new tab at the top, “Errors”. It's unimportant, because when you look at it, you'll see a list of things that were wrong, along with messages that tell you the problems were fixed.
9. Click Close when finished.

