

Computers, unfortunately, speak a language all their own. That's okay, as long as they keep it to themselves. However, there are times that it'd be good to know what they're whining about—error messages. Here are some common error messages and the fix for them.

The phone numbers disappeared

The kid is linked to the right parent. The parent has phone numbers on their record. The kid is showing up on the list, but the phone numbers are not.

This has happened a few times, but I always forget between times what it is that fixes it, so I'm writing it down this time!

If this happens to you, go to Utility|File Utilities, and Utilities|Delete Unlinked Parents. It has something to do with “ghosts” of old parent records still existing in the file, and this will eliminate the problem.